

**QMS Awareness Examination**



Name	Angelito Cabunilas	Position		Department	
Immediate Superior		Date	11/30/24	Score	28

**Test I. Instructions:** Answer the questions in the spaces provided for.

1. What is the name of the Seminar?  
Quality Management System
2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?  
"Design and development of products and services" and "Monitoring and measuring resources"
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?  
It is Customer Focus, Leadership, Engagement of People, Process Approach, Improvement, Evidence-based decision making, and Relationship management.
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?  
By abiding the Quality policies that our Company has. One of this is by continuously improving in all aspects. Whether it be customer interaction or colleague engagement. One of this is by making sure our customers are handled accordingly and making sure that their needs are satisfied.
5. In your opinion, why is it important to have a Quality Policy in the Organization?  
Of course Quality policies are there to make sure that the organization stay aligned in all aspects. It is there to keep things in check, whether it be customer satisfaction or employees overall being. It is there to make the organization thrive.

**Test II. Fill-in the blanks. Find the answers from the words listed below:**

Top Management	people	interconnected processes	Commitment
external providers	QMS	continual improvement	

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

**Test III. Matching Type. Match Column A with Column B.**

<u>Column A</u>		<u>Column B</u>
1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.	●	a. Evidence-based decision making
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.	●	b. Process approach
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.	●	c. Improvement
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.	●	d. Engagement of people
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.	●	e. Leadership
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.	●	f. Customer focus
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.	●	g. Relationship management

