

QMS Awareness Examination



Name	Jomah Patindol	Position	CSR -VOICE	Department	
Immediate Superior		Date	DEC. 6. 2024	Score	30

Test I. Instructions: Answer the questions in the spaces provided for.

- What is the name of the Seminar?
Quality Management Sem. System
- What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?
Clause 8.3 and Clause 7.1.5
- What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
customer focus
Leadership
Engagement of people
Process approach
Improvement
Evidence-based decision making
Relationship management
- In your current role, how can you contribute to ensure that the Quality Policy is implemented?
I can contribute to ensure the Quality Policy implemented by simply following the standard process / policy. It is because if you just follow the rules everything will be in order or everything will be on the right track.
- In your opinion, why is it important to have a Quality Policy in the Organization?
It is important to have quality policy in the organization because so that there will be a standard that needs to be met or needs to be followed. Also, by having quality policy there will be no chaos among the organization.

Test II. Fill-in the blanks. Find the answers from the words listed below:

<u>Top Management</u>	<u>people</u>	<u>interconnected processes</u>	<u>Commitment</u>
<u>external providers</u>	<u>QMS</u>	<u>continual improvement</u>	

- As an organization, we have made a Commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of inter connected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

7 **Test III. Matching Type. Match Column A with Column B.**

Column A

Column B

- | | |
|---|--|
| <p>b. 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.</p> | <p>● a. Evidence-based decision making</p> |
| <p>f. 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> | <p>● b. Process approach</p> |
| <p>g. 3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> | <p>● c. Improvement</p> |
| <p>e. 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> | <p>● d. Engagement of people</p> |
| <p>a. 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> | <p>● e. Leadership</p> |
| <p>c. 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> | <p>● f. Customer focus</p> |
| <p>d. 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <p>● g. Relationship management</p> |