

INTERVIEW ASSESSMENT FORM

DATE TODAY: December 03, 2024

Do you have any travel plans?		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	If yes, where?	n/a
Expected date of travel:	N/A	N/A	Purpose:	N/A	
Do you have a pending case?		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	If yes, what kind of case:	n/a

Applicant's Complete Name:		Charlon Bemer Omaña		Nickname	"Bem"		
Position Applied	CSR-Voice Role	Marital Status	Single	No. of Kids:	0	Age	24

Source of Application

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input checked="" type="checkbox"/> REFERRAL pls. specify the name: Melva Ruben - 1577	<input checked="" type="checkbox"/> OTHERS:
----------------------------------	-----------------------------------	------------------------------------	---------------------------------	---	---

Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	35	Accuracy	98	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	21k	Availability	ASAP
-------------	-----	-----------	----------	-----------	--	-----------------	------------	--------------	-------------

A. IS THE APPLICANT PREPARED FOR THE INTERVIEW?

PRESENTABLE
 YES
 NO
 AVERAGE

B. COMMUNICATION SKILLS

EXCELLENT
 SATISFACTORY
 NEEDS IMPROVEMENT

COMPREHENSION SKILLS

EXCELLENT
 SATISFACTORY
 NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
FirstSource Solutions Limited (bpo)	Jan 2023-May 2024 (1 year and 5 months)	Healthcare	22.5k (all-in) 18k (basic)	Had a conflict with his supervisor, but it was already settled
Tech Mahindra (bpo)	Nov 2021-Nov 2022 (1 year)	Telco	15k	Looking for better salary

HR Interview

Interviewer:	Bless	Date Interviewed:	December 02, 2024
--------------	--------------	-------------------	-------------------

Remarks:

- Can converse in English with few grammatical errors, but manageable and was able to express himself.
- FirstSource Solutions Limited: had a conflict with his supervisor since he was posted in social media and he has no idea about it and it affects his mental health, was able to confront his supervisor about the reason and decided to leave the company.
- His expected salary here in iPloy is 21k (all-in) 16k (basic).
- Residing in Banawa with his family. 3rd among 6 siblings, mother: housewife, father: construction worker. SHS Graduate, has no plans to pursue his studies in college.
- Claims no attendance issues. Heard about our hiring through Melva Ruben (neighbor) with great feedback and he sees himself working here for a long term because he aims for a higher position.
- Amenable to work on site, graveyard shift and flexible to any working schedule. Can start ASAP.

Result



Passed



Failed

OM/OD Interview

Interviewer:	Iris	Date Interviewed:	December 3, 2024
--------------	------	-------------------	------------------

Remarks:

Comms: 5/10

BPO exp: 2 years and 5 months (Telco & Healthcare)

- Learned about the hiring from his neighbor, Melva Ruben.
- Interested in the position because it is a healthcare account, and he has prior experience in healthcare accounts.
- Was unemployed from May 2024 to November 2024, freelancing as a make-up artist, but decided to return to the BPO industry due to insufficient income.
- His family encouraged him to return to work due to financial difficulties, as his parents' income is not enough to support the family.
- Lived away from his family for three years while staying with his partner.
- Broke up with his partner, which affected his mental health, but now really fine.
- Experienced unprofessional behavior from his supervisor, who allegedly posted about him on social media. Despite confronting the supervisor, the issue persisted, likely due to jealousy, as the supervisor was also part of the LGBTQ+ community and had many male friends on the production floor.
- To resolve the situation and maintain peace, he chose to resign, believing there was no way to address the jealousy constructively.
- Assures there will be no issues with attendance and emphasizes his strong performance record.
- Dedicated to working at his full potential, eager to learn, and passionate about his job.

Salary Expectation: 21k all-in

Availability: Can start immediately

Result



Passed



Failed

Keep in Pool (Ben)

Keep-in-pool (Initial interview and OM/DM interview)

No Show

