

INTERVIEW ASSESSMENT FORM

DATE TODAY: 25/11/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name: Abigail Grace Garcia	Nickname: Abby
Position Applied: CSR - Voice	Marital Status: Single
No. of Kids: 1	Age: 29

Source of Application:

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input checked="" type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:Text here.	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	59	Accuracy	100	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	22k	Availability	Dec. 11 onwards
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
Citius Solutions Corporation (BPO)	Sep 2019-present (5 years & 2 months)	VECO	20k	Better opportunities - higher compensation
Teleperformance (BPO)	Oct 2016-Apr 2019 (2 years & 6 months)	Telco (Local)	12.5k	Better opportunities - higher compensation
N/A	N/A	N/A	N/A	N/A

HR Interview

Interviewer: Nina	Date Interviewed: 22/11/2024
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Remarks:

ok tone, minor grammar & pronunciation mistakes, can converse, few fillers

- college grad (2015); single parent, has 1 kid (2 y.o); has 1 sibling, eldest; currently residing in Pardo with family
- mom > deceased; dad > project engineer; siblings > sister works in bpo (WFH) and could also look after her daughter
- currently rendering with Citius, can start December 11 onwards; still have to process clearance
- why bpo > challenging, flexible, more opportunities, not strict with edu bg
- why iploy > good feedbacks, read comments online, opportunity to explore more things
- long term plan > aim for higher position if available, grow together with the company
- what to expect > give full potential, good attendance, willing to learn and adapt, share skills
- no attendance issues; no medical conditions
- willing to undergo PEME once hired
- open to graveyard shift and any changes in work schedule (regardless of time)

Result

Passed **Failed**

OM/OD Interview

Interviewer: Iris	Date Interviewed: 25/11/2024
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Remarks:

Comms: 5/10

BPO exp: Almost 9 years (Telco, Veco)

- Discovered the hiring opportunity on Mynimo and Facebook.
- Interested in the CSR position and has heard positive feedback about iPloy.
- Plans to build and grow her career with iPloy.
- Chose to leave her current company to gain more knowledge and skills, even if it means starting from the bottom.
- Demonstrated strong performance and excellent attendance in her previous roles.
- As a single parent, she is eager to start working immediately after completing her rendering period on December 11, 2024.

- Salary expectation: 20k–22k.
- Available to start on December 11, 2024.

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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<input type="checkbox"/> Keep in Pool (Ben)	<input type="checkbox"/> Keep-in-pool (Initial interview and OM/DM interview)	<input type="checkbox"/> No Show
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