

QMS Awareness Examination



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Immediate Superior		Date	12/20/2024	Score	30

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?

Quality Management System

2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

Clause 8.3 - Design and development of products and services are not covered
Clause 7.1.5 - Monitoring and measuring resources is not covered

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

- 1. Customer focus
- 2. Leadership
- 3. Engagement of people
- 4. Process approach
- 5. Improvement
- 6. Evidence-based decision making
- 7. Relationship management

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

To be consistent with the purpose and context of our organization,
to be committed on understanding and helping our customer's needs,
and also to ensure that we can meet their needs and
even strive so that we can exceed their expectations.

5. In your opinion, why is it important to have a Quality Policy in the Organization?

Having Quality Policy in an Organization is important as it
is the bridge to success and improvements in the company.
By having the policy, we can continuously improve our business
and also all the aspects of our quality management system.

Test II. Fill-in the blanks. Find the answers from the words listed below:

- Top Management
- people
- interconnected processes
- Commitment
- external providers
- QMS
- continual improvement

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

7 Test III. Matching Type. Match Column A with Column B.

Column A

Column B

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|---|---|-------------------------------------|
| B | 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes. | ● a. Evidence-based decision making |
| F | 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations. | ● b. Process approach |
| G | 3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value. | ● c. Improvement |
| E | 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives. | ● d. Engagement of people |
| A | 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information. | ● e. Leadership |
| C | 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives. | ● f. Customer focus |
| D | 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit. | ● g. Relationship management |