

INTERVIEW ASSESSMENT FORM

DATE TODAY: 23/12/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name:	Marie May Veloso	Nickname:	Marie
Position Applied	CSR - Voice	Marital Status	Single
No. of Kids:	3	Age	24

Source of Application:

<input type="checkbox"/> WALK-IN	<input checked="" type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:Text here.	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	43	Accuracy	97	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	20k	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
TLSContakt Philippines (Non-BPO)	Mar 2024-Jun 2024 (3 months)	Visa Officer/Frontdesk	24.5k	Cebu site was closed due to business permit issues; refused to relocate in Manila
TDCX (BPO)	Jan 2024-Mar 2024 (2 months)	Travel	24.8k	Failed training (technical)
Foundever (BPO)	Jan 2022-Dec 2023 (1 year & 11 months)	Financial	25k	Faced a lot of changes and challenges in the account

HR Interview

Interviewer:	Nina	Date Interviewed:	20/12/2024
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Remarks:
 good tone, minor grammar errors, ok grammar, can express ok

- has 3 kids > 5 y.o, 3 y.o, 8 months old; SHS grad (2019); currently residing in Tejero with family
- mom > housewife; dad > former seaman; partner > also works in bpo, not living together
- after Jun 2024, she was busy being a full-time mom but decided to look for a job again in bpo to help with their financial needs; no issues with regards to her kids since her parents will take care of them and her partner visits them everyday
- why bpo > higher compensation than other industries, more opportunities for SHS grad like her
- why iploy > mentioned that this is not her first application with iploy and she was not able to attend the first day of training due to motorcycle accident; friend used to work here and heard a lot of good feedback about the company
- long term plan > aim for higher position
- what to expect > 100% attendance, help and extend ideas to the team and colleagues, can work under pressure
- no attendance issues; no medical conditions
- willing to undergo PEME once hired
- open to graveyard shift and any changes in work schedule (regardless of time)

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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OM/OD Interview

Interviewer:	Iris	Date Interviewed:	23/12/2024
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Remarks:

Marie May Veloso - passed voice

Comms: 5.5/10

BPO experience - 6 years and 3 months (Sales and Technical)

Non - BPO experience: almost 3 years

- Applied to various companies, including Concentrix and Eperformax.
 - Co-parenting with the father of her children while earning part-time income through tutoring and online selling.
 - Finds it challenging to manage finances since her ex-partner’s support is insufficient; she also lives with her parents and contributes to household expenses.
 - Has no prior experience in Healthcare accounts but has hands-on experience interacting with patients in a dental clinic.
- Failed TDCX Tier 2 training due to not meeting requirements.
- Heard positive feedback about iPloy from a friend who was a former employee.
- Applied through Facebook and was not referred.
- Consistently received positive feedback and recognition as a top agent in her previous companies.
- Confident that her knowledge and skills will be applicable to iPloy, with a willingness to learn and adapt.
- Fully aware of iPloy’s strict policies on attendance and performance and is prepared to comply.
- Assures 100% attendance and performance while working at iPloy.
- Parents will take care of her children, ensuring no attendance issues.
- Has a spotless attendance record in her previous roles.
- Salary expectations: Basic Pay: 19K, All-in: 20K.
- Can start ASAP

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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<input type="checkbox"/> Keep in Pool (Ben)	<input type="checkbox"/> Keep-in-pool (Initial interview and OM/DM interview)	<input type="checkbox"/> No Show
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