

Jon Mekel Tabigne
Purok 4 Lower Camputhaw Escario Street, Cebu City 6000
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CAREER OBJECTIVE

To land in a job related to my field of study, interest, skills, abilities, and related pursuits where I can enhance my talents and broaden my perspective. And able to communicate effectively to The achievement of the company's goals.

PERSONAL PROFILE

Age : 28 years old
Birthplace : Cebu City
Religion : Roman Catholic
Nationality : Filipino
Birth Date : February 17, 1996
Weight : 60 lbs
Height : 5'8"
Civil Status : Single
Father's Name : Jaime B. Tabigne
Occupation : Deceased
Mother's Name : Alicia Vidal Tabigne
Occupation : Housewife

EDUCATION

COLLEGE : University of Cebu – Main Campus
Sanciangko Street, Cebu City
Associate in Computer Studies
Major in Computer Programming
June 2014 to March 19, 2016

SECONDARY : Apas National High School
Apas Lahug Cebu City
June 2011 to March 2014

ELEMENTARY : Camputhaw Elementary School
Camputhaw, Escario Street, Cebu City

March 2010

WORK EXPERIENCES

Technical Support Representative and Chat Support (Sprint account under US Telco Account)
Convergys
Banawa Site
R. Arcenas Street, Cebu City, 6000 Across Paseo Arcenas building
November 27, 2017 - November 27, 2019
👉 2 years

I upskill another line of business:

Technical Support Representative under the Voice Department and I started on November 27, 2017 until May 27, 2018 for 6 months

Subject Matter Expert and I started on May 28, 2018 to November 27, 2019 for 1 year and 6 months

Customer Service Representative (Best Buy account under US Retail Account)
Teletech
Teletech FLB Ayala Cebu City
January 14, 2020 to January 14, 2021
👉 12 months

Technical Support Representative and Email Support (DocuSign account under US Retail Account)
Sykes
4F Robinson Galleria, Gen. Maxilom Avenue Corner Sergio Osmeña Blv. Cebu City 6000
February 1, 2021 to August 1, 2021
👉 6 months

Technical Support Representative and Email Support (IONOS account under US Retail Account)
IONOS
i3 IT Park Cebu City
May 20, 2022 to July 11, 2023
👉 13 months and 3 weeks

Technical Support Representative (Project Fuse under UK Telco Account)

Tech Mahindra

9th floor Filinvest building IT Park Cebu City

I started working on July 18, 2023 and I've been rendering for 30 days since yesterday with my current company, and if you are giving me a chance to get hired on the spot today, I will resign immediately, even if I have not completed my 30 days resignation with my current company.

👉 Running 1 year and 6 months on January 18, 2025

I upskill another line of business:

FTTP Order Management under the Voice Department and I started on August 18, 2023 until February 4, 2024 for 5 months and 2 weeks.

FTTP Technical under the Chat Department and I started on February 5, 2024 until April 14, 2024 for 2 months and 9 days.

FTTC and FTTP SMC (Service Management Center) Escalation Team and I started on April 15, 2024 until now.