

Mark Clenth F. Hinampas Block 1 Lot 3, Purok 6, Cubacub, Mandaue City, Cebu  
Customer Service Representative

Dear TL Jason,

I hope this message finds you well. I am writing to formally submit my resignation from my position as CSR – Payor Change, effective today 10/17/2025.

This decision was not easy, as I truly valued my time here and the support I've received from you and the team. However, I have recently come across an opportunity that I simply cannot pass up, and after careful consideration, I have decided to pursue it.

I wanted to share that by early next year, I will be relocating abroad for this opportunity. It's an exciting step for me, and I'm grateful for everything I've learned here that has prepared me for this next chapter.

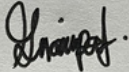
I also want to sincerely thank you for your mentorship and guidance throughout my time here. Your support has made a significant impact on my professional growth, and I truly appreciate the time and effort you've invested in helping me succeed.

Thank you for the guidance, trust, and opportunities you have given me. I have learned so much and will always be grateful for the experience.

Thank you again for everything. It has been a privilege to work with you and the team.

Sincerely,

Mark Clenth F. Hinampas

A rectangular area containing a handwritten signature in black ink. The signature is cursive and appears to read "Hinampas".