

### Quality Management System Awareness Examination

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Trainer:	VEEE	Date:	Jan. 17, 2025	Score:	24

**Test I.** Answer the questions in the spaces provided for.

1. What is the name of the Seminar?  
Quality Management System
2. What are the two clauses mentioned under the scope of our Management System that are not covered in our QMS?  
Design and Development : Clause 8.3  
Monitor and Measuring Clause 7.1.5
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?  
  - customer focus
  - leadership
  - Engagement of People
  - Process Approach
  - Improvement
  - Evidence-based decision making
  - Relationship Management
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?  
by focusing on your role, by maintaining a working environment with stress free,  
by recognizing on wants abilities by making room for improvement.
5. In your opinion, why is it important to have a Quality Policy in the Organization?  
by making a person stay in the industry, it is important for  
us to know our strength and weakness. Our values and roles  
to become the best version of our selves. Quality Policy allows  
us to know where to put us in a right path.

**Test II.** Find the answers inside the box that best fits the sentences below.

<del>Top Management</del>	<del>People</del>	Interconnected Processes
<del>External Providers</del>	<del>QMS</del>	Continual Improvement
<del>Commitment</del>		

1. As an organization, we have made a Commitment ~~Top Management~~ to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
2. ~~We have committed to achieving~~ QMS across all aspects of our quality management system; it is one of our main annual objectives.
3. ~~As an organization, we recognize that~~ External Providers are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Interconnected Process

4. ✓ Our Continual Improvement has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. ✗ As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of Interconnected Process <sup>Continual</sup> ~~Improvement~~
6. ✗ iPloy, OPC recognizes that an organization and the relationship it has with its Commitment Top management are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. ✗ An an organization, we have committed to only make decisions relating to our people Following analysis of relevant data and information.

**Test III.** Put the letter of your answer in the space provided.

*Column A*

*Column B*

7

- B. 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or process or series of interconnected processes.
- F. 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
- G. 3. iPloy, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
- E 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- A. 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
- C. 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
- D. 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

**~~A.~~ Evidence-based decision making**

**~~B.~~ Process Approach**

**~~C.~~ Improvement**

**~~D.~~ Engagement of People**

**~~E.~~ Leadership**

**~~F.~~ Customer Focus**

**~~G.~~ Relationship Management**