

ANGEL P. TUMACMOL

Customer Service Representative

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iPloy

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To whom it may concern:

Accept this letter as my official letter of immediate resignation from the position of Customer Service Representative with iPloy. Working with you and your team for more than 3months has been a pleasure. This is not an easy decision to make as I started to consider my options, highlights of my career's high points—including times when I worked with you and others to achieve the greatest goal—kept coming to mind. That goal was to provide the best possible customer service, so that after a call ended, the experience would leave a lasting impression on the customers and encourage them to use the service again.

I've given a number of choices and finally decided to resign from the position after carefully weighing all of my options. I made this choice as a strategic move to continue with my medication and work on getting physically healthy, not because I'm unhappy with the opportunities you've offered.

I like the experience I've received here, and I'm appreciative of my coworkers' and managers' encouragement. I'm very grateful that you gave me the chance to learn on the job and acquire such useful skills. I sincerely appreciate your patience in this subject. I will undoubtedly miss everyone, and I will have great recollections of my time here.



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