

Quality Management System Awareness Examination

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Test I. Answer the questions in the spaces provided for.

1. What is the title of the topic that was discussed?
✓ the topic that was discussed was about "Quality Management System"
2. What are the two clauses mentioned under the scope of our Management System that are not covered in our QMS?
✓ the two clauses that was discussed; Clause 8.3 - Focus on the design and development of products, second Clause 7.1.5 - monitoring and measures
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
7 these are the 7 Q.P of iPloy; "Customer focus" - Leadership engagement of people, improvement, process approach, evidence based decision making, and relationship management.
✓ All these 7 Q.P play a vital role in the company.
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?
3 In my role, I can contribute by sharing all my working experiences since I am exposed in relation to the people whatever the platform is. It can be personal and online approach. Since I am a teacher and agent before. I will listen and put into practice each 7 Q.P. I will stay committed as well.
5. In your opinion, why is it important to have a Quality Policy in the Organization?
✓ this is important so that we can preserve the quality and act of iPloy towards customer. To be able to see its vision and mission not just now but in the future. From that we can view and strategize our actions and goals to be effective.

Test II. Find the answers inside the box that best fits the sentences below.

<input checked="" type="checkbox"/> Top Management	<input checked="" type="checkbox"/> People	<input checked="" type="checkbox"/> Interconnected Processes
<input checked="" type="checkbox"/> External Providers	<input checked="" type="checkbox"/> QMS	<input checked="" type="checkbox"/> Continual Improvement
<input checked="" type="checkbox"/> Commitment		

1. ✓ As an organization, we have made a Commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
2. ✓ We have committed to achieving Continual Improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. ✓ As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of inter connected processes.
6. iPloy, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. An organization, we have committed to only make decisions relating to our QMS following analysis of relevant data and information.

Test III. Put the letter of your answer in the space provided.

Column A

Column B

- | | |
|---|---|
| <p><u>B</u> 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or process or series of interconnected processes.</p> | <p><input checked="" type="checkbox"/> A. Evidence-based decision making</p> |
| <p><u>F</u> 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> | <p><input checked="" type="checkbox"/> B. Process Approach</p> |
| <p><u>G</u> 3. iPloy, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> | <p><input checked="" type="checkbox"/> C. Improvement</p> |
| <p><u>E</u> 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> | <p><input checked="" type="checkbox"/> D. Engagement of People</p> |
| <p><u>A</u> 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> | <p><input checked="" type="checkbox"/> E. Leadership</p> |
| <p><u>C</u> 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> | <p><input checked="" type="checkbox"/> F. Customer Focus</p> |
| <p><u>D</u> 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <p><input checked="" type="checkbox"/> G. Relationship Management</p> |