

CSR - ~~Hot~~ Voice

@Mynimo

@ 9:00PM

5/2/18

\* Yes - Ben



-living w/ sis

M: Housewife (senior) BUTUAN CITY  
F: staying at home

3 siblings (youngest) SP: 37  
eldest = unemployed  
2nd = working Acc: 95

LEA A. PIDLAOGAN - 40 years old

BPO experience = more than 3 years

- 3 kids (17, 15, 13) - in Lapu Lapu City with ex husband

- fast learner

- can adjust w/ environment

partner: separated 4 yrs.

} 13 years before separation

CS: 5/10

NE: 18k - above = (All in)

DA: Anytime

### CONTACTS

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09959338704

316 Lucimba Pardo Cebu City - w/ her sister

### ABOUT ME

A patient and a humble customer service representative seeking to use good communication skills and wide experience to provide excellent customer experience.

Strengths:

- can handle well customers

- interested/excited to learn new things

### EDUCATION

SYSTEMS TECHNOLOGY INSTITUTE (STI)

Associate in Computer Science - Associate graduate  
November 1997 - November 1999

Weakness:

- not ~~not~~ make friends early

UNIVERSITY OF SAN JOSE RECOLETOS

Bachelor of Science in Business Administration Major in Commerce  
March 1994 - March 1997

- Undergrad  
- financial problem

iPlay?

= one of the fast growing company

= non-voice acct.

= fixed weekend

= as long as the company needs her she will stay