

March 16, 2026

**Phel Jane S. Estrera**

HR – Employee Relations Specialist  
iPloy  
Cebu City, Philippines

Dear **Ms. Estrera,**

Good day.

I am writing to formally submit my **immediate resignation** from my position as Customer Service Representative at iPloy, effective **March 19, 2026**.


This decision was not easy for me to make, and I would like to sincerely apologize for the short notice regarding my resignation. Due to personal circumstances, I will be returning to my home city, Zamboanga City, and my flight is already scheduled on March 20, 2026. After careful thought and reflection, I realized that this is the most appropriate decision for me at this time.

Over the past weeks, I have been trying my best to adjust to my new life here in Cebu. While I truly appreciate the opportunity that was given to me, I have found it challenging to fully adapt to the environment and the lifestyle in the city. As a Muslim who came from a different community and upbringing, the transition has been more difficult for me than I initially expected. Despite my efforts to adapt and remain committed to my responsibilities, I have come to understand that returning home would allow me to regain stability and be in an environment where I feel more comfortable and supported by my family and community.

I want to express my sincere gratitude to the company for giving me the opportunity to be part of iPloy. Even though my time here has been short, the experience has been meaningful and valuable to me. I have learned important lessons, gained professional experience, and had the chance to work alongside supportive colleagues and management. These are experiences that I will always carry with me as I continue my journey.

Again, I sincerely apologize for any inconvenience my immediate resignation may cause. Please let me know if there's anything else I can do to help during this transition. I deeply appreciate the understanding and support extended to me during my time with the company. I wish iPloy continued growth and success in the years to come.

Respectfully yours,

  
**Al-Ferhat I. Jamsani**  
Customer Service Representative  
iPloy