

Quality Management System Awareness Examination

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Test I. Answer the questions in the spaces provided for.

1. What is the title of the topic that was discussed?  
 Quality management system or QMS

2. What are the two clauses mentioned under the scope of our Management System that are not covered in our QMS?  
 Clause 8.3  
 Clause 7.1.5

3. What are the seven (7) Quality Policy of IPloy that were mentioned in the seminar?  
 Customer focus  
 Leadership  
 Engagement of people  
 Improvement  
 Process approach  
 Evidence-based Decision Making  
 Relationship management

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?  
 Follow commitment to continually improve our management system, meet the requirements and strive to exceed their expectations.

5. In your opinion, why is it important to have a Quality Policy in the Organization?  
 For the policy it is important to meet the requirements of other interested parties; to recognize the organizations

Top Management	People	Interconnected Processes
External Providers	QMS	Continual Improvement
Commitment		

Test II. Find the answers inside the box that best fits the sentences below.

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
2. We have committed to achieving Continual Improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that People are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

**Test III.** Put the letter of your answer in the space provided.

4.  Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5.  As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6.  I/O, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7.  An organization, we have committed to only make decisions relating to our QMS following analysis of relevant data and information.

Column B	Column A
A. Evidence-based decision making	B. 1. <input checked="" type="checkbox"/> As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
B. Process Approach	F. 2. <input checked="" type="checkbox"/> As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
C. Improvement	G. 3. <input checked="" type="checkbox"/> I/O, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
D. Engagement of People	E. 4. <input checked="" type="checkbox"/> Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
E. Leadership	H. 5. <input checked="" type="checkbox"/> As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
F. Customer Focus	C. 6. <input checked="" type="checkbox"/> We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
G. Relationship Management	D. 7. <input checked="" type="checkbox"/> As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.