

@mynimo

Referral: John Mangin

* Yes for Ben @ 8:35pm

7/19/18



Reyamar Lagnason - no dependent

1546 Sudlon Compound Lahug, Cebu City → w/ his sister of sister's husband (CA)
Cell No. 09751123849
Jenrey_mischaos@yahoo.com
BPO Experience = 2 years & 8 months

Personal Information

Birth Date: August 30, 1991
Birth Place: Mandaue City
Age: 26 Yrs. Old
Religion: Roman Catholic
Citizenship: Filipino
Civil Status: Single
Gender: Male

M: HW
F: ^{sale} ~~Thicker~~ for [separated]
S: 2 (youngest)
eldest = unemployed

Feb 2018 - July 2018 = VDOCA
pinamungahan
"gigs"
40
97.2%
wants to get promoted

1st week failed - PRR - lack product knowledge & confidence

Work Experiences

Amazon - failed metrics in training (1 month) February 2018 - taking calls while chatting (failed)
Teleperformance Philippines (2yrs 9 mos) - planned to work abroad (Korea) → co-vocalist didn't pursue
Experian (Online Department) * Contract 14,000 (B/P) June 2015 - March 2017
June 2015 - January 2018

Just pull out

Job Description:

- Receive calls and answer clients questions about their membership.
- Makes sure that we'll be able to provide appropriate membership to client depending on their needs and wants.
- Answers inquiries about their credit report

Suntrust Bank (Client Contact Center) 2018

April 2017 - January

Asiatown IT Park Apas, Lahug Cebu City
Industry: BPO and Call Center

+ instead of being demotivated, I see to it as a challenge for me to grow.

Fraud Prevention and Claims Analyst

Job Description:

- Receive calls and assist clients with inquiries about some charges, disputing charges that they didn't authorize
- Answers inquiries about client's recent transactions
- Prevents fraud from happening again depending on the situation.
- goal-oriented, obedient, performer, punctual, observant

CS: 5.2
FS: 18K
SD: ASAT
All in

Singing Experience

May 2015 - PRESENT

-wedding singer (Aloguinsan)
-Bugsay Restogrill (Parttime Band Vocalist) (Feb. 2018 - July 2018)

plan?
→ to pass training
or stay longer as physically fit

Education

Bachelor of Science in Tourism (Undergraduate)
University of Cebu Banilad

Banilad , Cebu City

Secondary Education
Cabancalan National High School

Cabancalan , Mandaue City

Elementary Education
Maguikay Elementary School

Maguikay, Mandaue City

Extra-Curricular Activities and Organization

- Secondstring Acoustic Band (band vocalist)
- Previous member of UC Dance Company

Character References

Ms. Jelly Abegail Cutor
Teleperformance PH
Mentor
+639255035127

Mr. Alfonso Manuel Jr
Teleperformance PH
Team Manager
+639238612603

Ms. Vanessa Lao
Teleperformance PH
Team Manager
+639177129747