
KAREN A. CABAHUG
RESIGNATION LETTER

October 29, 2025
Jerome Tagalog
Team Lead, RCM Patient Pay
iPloy OPC
9th floor ACCT
Bohol St., Cebu Business Park
Cebu City, 6000

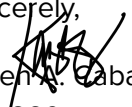
Dear Supervisors and Managers,

Please accept this letter as a formal notice of my immediate resignation from Customer Service Representative- Patient Pay Billing at iPloy OPC, effective immediately.

After careful consideration, I've found it challenging to navigate the current dynamics, and I feel that my contributions have been overlooked. I've felt undervalued and judged in ways that haven't aligned with my work performance. I believe it's essential to prioritize my career growth and find an environment that supports my well-being. I'm grateful for the experience and skills I've gained while working at iPloy, particularly the support of my onshore leads.

As I move forward, I'm uncertain about what's ahead, but I truly appreciate everything and everyone in the company. This decision allows me to explore opportunities that align my career goals, providing better growth prospects, compensation, and benefits.

Thank you for your understanding.

Sincerely,

Karen A. Cabahug
EID 660