

@ 8:30 PM Ref by: Vince Medina
* You for Ben

9/23/18

^{"Car"}
MIRICAR ROSS A. ABREGANA

Mabolo, Cebu City - rating N. her
Contact no. 09060376892 nickel
Email: abreganamiricar1992@gmail.com

35
97.6

* South Dalaguete

BPO experience: 1 year & 4 months

* wants to have a permanent position

OBJECTIVE:

To be a part of company that indulges professional growth which provides challenging and rewarding a career while allowing me to utilize my knowledge and skills.

EDUCATIONAL ATTAINMENT:

Tertiary: Bachelor of Science in Tourism
University of Cebu-Banilad

(S.Y. 2013-2014) = graduated → Mabolo is too far from airport

Secondary: Saint Mary's Academy-Dalaguete

(S.Y. 2008- 2009)

M: Dismaker
F: Farmer

Primary: Casay, Elementary School

(S.Y.2004-2005)

* perfect-nist, friendly, attractive, jolly, honest, sincere, intellectual, Active volunteer

Siblings: Youngest
oldest - married - 4 children

WORK EXPERIENCE:

Morale Nissin Corp.
Production Crew
Mandaue, Cebu

May-November 2014
(7mos) "TCC"

August 2017. present = w/
her mom build
business

Job description: Perform production duties such as manual lifting, packaging, taping, labeling and sorting using hands

Alorica Philippines, Inc.
CSR- Technical Support
Skyrise 1, Bldg.
Asia Town IT Park Lahug, Cebu City 6000

May 2016- August 2017
(1yr 4mos) , Direct TV , 15,000 (BP)

- start business w/ mom (Car 2x store) - wanted to grow as well

Job description: Troubleshoot of all technical regarding Direct receivers and products over the phone

-Use the best of all resources/tools to troubleshoot and resolve the customers technical issues

SKILLS:

Language Skills: Can speak basic words like Korean, Japanese, Chinese, Portuguese- fluent in Tagalog

Computer Skills: Fluent in Microsoft Word and some knowledge of Powerpoint

14K 16K - needs job
GS: 5.2
ES: 16K (BP)
SD: ASAP

CERTIFICATIONS/SEMINARS/AWARDS/HONORS

-Travel Agency Forum: Scan your past and say Hurray to your present"

-DOT updates 2014: What's New? Bringing tourism up- to -date"

* remain cool in underpressure - best listening skills

Plan? Goal? short term
supervisor * management goal - stable position job
- grow & promoted → doing good job & her best

claim that she was never absent from work.

Why?
= career growth
= taking care of employees

- 100% Attendance Rate and 97.68% Schedule Adherence
- University of Cebu –Banalad: Dean's Lister
- Best in Reading
- Best in Attendance

PERSONAL PARTICULARS:

Age: 25 years old
Birthday: November 13, 1992
Nationality: Filipino
Civil Status: Single *w/o kids*
Religion: Roman Catholic

REFERENCES:

International Pharmaceutical Inc.
Erwin Salud
Supervisor
Mabolo, Cebu City
09226860594

Alorica Philippines, Inc.
Vladimir Castillo
Team Leader
Talamban.Cebu City

Alorica Philippines, Inc.
Charito Riveral
Team Leader
Mandaue, Cebu City
09953231524