

Healthcare Provider Service

- Business Process Associate - low compensation (emergency care, higher responses when cousin left)
Convergys Philippines Incorporated March 2016 - December 2017 15,000 (BP)
Cebu IT Park, Cebu City "Medical Insurance Acc." (1yr 9 mos) 19,900 (All in)

Key Responsibility: Provider Service Advocate for a US Insurance Account

- Business Process Associate - surgery gallbladder January 2015 - September 2015 .technical support
Qualfon Incorporated advised to rest for a month (8 mos)
Cebu IT Park, Cebu City "Telecomm. Acc." totally fit to work now.

Key Responsibility: Technical Service Associate for a US Telecommunications Account

- Mechanical Project Coordinator July 2013 - August 2014 = 1 year & 1 month
Heights Industrial Sales and Services Incorporated . career shift
General Santos City, Philippines

Key Responsibilities: Mechanical Project Coordinator for Mechanical Projects

Skills

- HVAC/R Design & Estimate
- Building Information Modelling (BIM)
- English Communication Skills
- Microsoft Office Savvy
- Computer & Technology Literate
- Basic Computer Troubleshooting
- Construction Project Coordination & Safety

Certificates

Certified Refrigeration & Air Conditioning Technician NCII

Certificate No.: 13100502004553

Issued by: TESDA Philippines

Certified Revit MEP 2017 Modeller

(Mechanical, Electrical & Plumbing)

Certificate No.: 1WIW348WI5

Issued by: Autodesk Singapore

Certified AutoCAD 2017 Modeller 2D & 3D

Certificate No.: 1NKFOUQPS

Issued by: Autodesk Singapore

Certified Revit Architectural 2017 Modeller

Certificate No.: 1552089185

Issued by: Autodesk Singapore

Character References

Qualfon Philippines Inc.

Cebu IT Park

Tel. #: (032) 230-1400

Convergys Philippines Inc.

Cebu IT Park

Tel. #: (032) 230-4278

EXL Service Philippines

Cebu Business Park

Tel. #: (032) 230-4600