

CSR- non-voiced /voile

* Ok for Ben

@8:30 PM

7/30/18

@my nimo referred by: Lovely Grace Malupa

Carla L. Brigoli

Purok 6-A, Cubacub, Mandaue City *= w/ her parents (father only of her siblings)*
Email Address: carlalitabrigoli@gmail.com
Contact no: 09085152002
BPO experience = 2 years

Personal Information:

Date of Birth: October 12, 1997 Age: 20 years old
Place of Birth: Zamboanga del Sur Civil Status: Single *w/o kids*
Gender: Female Nationality: Filipino
Religion: Roman Catholic

Educational Background:

- Tertiary Education:
 - University of Cebu – Banilad Campus
Bachelor of Science in Business Administration
6000, Gov. M Cuenco Ave., Cebu City
2014-present *2014* "undergrad" *financial issues stopped last 2016*
- Secondary Education:
 - Canduman National High School
Canduman, Mandaue City
2010-2014
- Elementary Education:
 - Canduman Elementary School
Canduman, Mandaue City
2004-2010

44
96.9% / all skills
breadwinner
wants to stay in a company.
M: FHO
F: unemployed] separate
S: 4 (youngest)
they have air flight
eldest = Terence
2nd = MINDANA
3rd = company driver

Motorcycle driver

Homebased ESL

Nov. 2017 - July 2018
flew to mindanao to go back to school but her cousin got married (child of her aunt who offered)

Work Experience:

- Customer Service Representative - chat support
Convergys
2015 - 2017 *(2yrs)*
nov. - *news on floating / acct. was unstable* (aunt offered her to pursue her studies but suddenly *something came up*)
that her cousin will get married

Hardworking, happy, good vision, work in minimal supervision

accept negative feedback, motivates me to do better.

Professional Skills

- Basic computer skills
- Good listening skills
- Strong communication skills
- Multi-tasking ability
- Adept in time-management
- Able to work under minimal supervision
- Proficient in Microsoft Office (Excel, Word, Powerpoint, and Outlook)

Character References:

- Roderick Alferez
Team Leader
Convergys
09176278799
- Realyn Acala
Floor Support
Convergys
09173664497
- Christine Jean L. Brigoli
Customer Service Representative
Teletech
09956374620

CS: 5.2
ES: 18k (A11-17)
SD: ACAP