

referred by: Roger Gozoza

8/17/18

CSR = non-voice

\* Yes for Ben

**LAICA MAE G. NARRA**  
St. Therese Homes, Pilit Cabancalan,  
Mandaue City = w/ her parents  
09421840303  
laicanarra@gmail.com

45 wpm  
96.3%  
2nd try



BPO experience = 1 year & 2 months @ 11:30 PM

**OBJECTIVES:**

To render excellent service on the company that will help enhance my knowledge, skills and abilities in pursuit of a higher level of experience.

**PERSONAL DATA:**

AGE : 20 years old  
GENDER : ~~Female~~  
BIRTHDATE : September 13, 1997  
NATIONALITY: Filipino  
RELIGION : Born Again Christian  
STATUS : Single  
MOTHER : Maria Gloria G. Narrar → HW  
FATHER : Joselito A. Narrar → wrap up driver

5 sibs (3rd)  
Eld est = BPO  
2nd = HR

4/2  
8/2

CS: S-3  
DA: ASAP  
EC: 15K-17K (A-M)

**EDUCATIONAL BACKGROUND:**

**TERTIARY : PHILIPPINE STATE COLLEGE OF AERONAUTICS**  
Associate in Aircraft Maintenance Technology  
Mactan Buenito Ebuena Airbase, Lapu-Lapu City  
Academic Year: 2015 – 2016 (undergraduate) end year

4th -  
5th -  
} studying

need a job to help her family

**QUALIFICATIONS:**

- Hardworking, Trustworthy & Responsible
- Has zest for learning, high stress tolerance and willing to be trained.
- Possesses good interpersonal and communication skills.
- Manages multi-tasking effectively.
- Computer Literate

**EXPERIENCE:**

OJT Continental Aero Flying School (Aircraft Mechanic's Assistant)  
October 22, 2015 – April 22, 2016

Survey Sampling International (Market Researcher)  
October 15, 2016 – November 15, 2016 (1 month) Account was closed

Leap Communications Inc. as Customer Service Representative (None Voice) = Facebook Advertisement  
July 12, 2017 – August 10, 2018 1 year of 1 month = Account was closed & company shut down  
(B K LBP)      15K (All-in)

**CHARACTER REFERENCE:**

**Julieven Ramirez**  
Customer Service Representative  
0948 595 4080

Herzi Catubig  
Customer Service Representative  
0975 3559 283

John Vincent Derder  
Team Supervisor at BPO Company  
0933 063 1467

↪ never been late or absent from previous work,