

referred by: Camille Arriba (applicant card)

CSR = non-voice / voice

9/4/18

Da-da

"Daryll John G. Villaruel" = no dependant

Address: St. Anne Funeral Parlor, Plaridel Street, Paknaan, Mandaue City 6014 → owned house w/ his parents

Contact #. : 0939 044 1890

Email: darylljohnvillaruel@gmail.com

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CAREER OBJECTIVE

To be able excel to any field I'm in.

BPO experience: 1 year & a month

PERSONAL INFORMATION

Birthday : February 4, 1992
Birthplace : Mandaue City
Age : 26

Sex : Male
Civil Status : Single
Religion : Roman Catholic

U: self-employed
F:
2nd (youngest)
eldest = employed

EDUCATIONAL BACKGROUND

University of Cebu – Banilad Campus
Banilad, Cebu City 6000
Associate in Hotel and Restaurant Management
Year: 2013-2014 (Graduated)

Paknaan National High School
Paknaan, Mandaue City 6014
Year: 2005-2008

JOB HISTORY

Sykes Asia, Inc. "Century link" 10k CSR DR (A1-11)
Synergis IT Center, F. Cabahug St, Mabolo, Cebu City, 6000 Cebu
Technical Support Representative
May 2017 - August 2018 = 1 year & 4 months

= doing their best & thus are resting our effort

= management issue = politics on the scorecard

CS: 5.5
DR: 4.0
SE: 10k - 10k CSR (M)

SKILLS

Good Social Interaction

concentrix = 5 months : location was far

Sincere and Hard Working
Amazon → straight to agent for 2 months
Competitive

REFERENCES

Camelle V. Arriba
Technical Support Representative
0939 179 5485

Ivonne Martinet
Chat Support Representative
0905 527 0460

University of Cebu - Banilad Campus
416 2143

stay in a company?

- * location
- * environment (nice & upbeat)
- * no pay disputes