

CSK-Non Voice / Voice
@Facebook

10:00 PM
FOR ON / DM

10/3/18



"NAT"
Nathalie Gabatan - 42 years old
6 Lerio St., SJV - living w/ parents
Tisa, Cebu City
Mobile: 63+32+9229843414/09498424945
Email: natgabatan@gmail.com
Skype: ngabatan
-single mom w/ 2 dependents (15, 10)

SP: 42
Ac: 97.4

CS: 5.5
SE: 20-25K
all in
DA: ASAP

Objective: To be able to utilize and develop my acquired knowledge by joining an organization which offers career growth and continuous development to its people.

A. WORK EXPERIENCES

Almost 8 years

iPlay?
-weekends off

1. Quality Analyst - mortgage company / US
April 2016-May 2018 - the company was closed
ConnectUs Channel Info Technology - 23k All in

2. Online Tagger - part time
February 2015-March 19, 2016
Upwork-Wish.com
Homebased Online

3. Customer Service Representative - 8 months (XFT) 4-6/hours
October 27, 2014 - June 26, 2015 - seasonal account \$ 2000
24/7 Customer Philippines, Inc. - 16k All in
IT Park, Lahug, Cebu City

4. Sales Representative 2/Customer Service Representative - 8 years → 6 months
May 2, 2011- November 3, 2014 - floating status (comcast)
Convergys Philippines Inc. - 15 + 3,500 = 18,500 All in
IT Park, Lahug, Cebu City

2009- NAT 2011- FULLTIME MOM

5. Customer Service Representative - 2 years ✓ 5 months (Tech Names) - verify information
June 8, 2007-November 27, 2009 - gave birth w/ 1st child and no
SupportSave Solutions Inc. baby siter (12k All in)
Fuente Osmena , Cebu City

6. Sales Admin Assistant ✓
October 16, 2000-June 30, 2004
Henkel Philippines Inc.
Cabancalan, Mandaue City

7. Team Leader-International/National Gateway Facility Operator ✓
March 23, 1998 – October 15, 2000
Islacom/Deutsche Telecoms Inc.
North Reclamation Area, Cebu City

8. National & Directory Assistance Telephone Operator ✓
July 10, 1997- January 9, 1998
Philippine Long Distance Telephone Company
Jones Avenue, Cebu City

9. University Working Scholar ✓
June 1993 - March 1997
University of San Carlos-Student Affairs Office
Talamban, Cebu City

B. EDUCATIONAL BACKGROUND

Post: Diploma in Caregiving-AMUMA
Cebu Normal University
Jones Avenue, Cebu City, Philippines
November 2002-June 2003

Tertiary: Bachelor of Science in Business Administration
University of San Carlos
P. del Rosario St., Cebu City, Philippines
Graduated 1997

Secondary: University of San Carlos
P. del Rosario Extension, Cebu City, Philippines
Graduated 1992

Primary: Labangon Elementary School
Labangon, Cebu City, Philippines
Graduated 1988

C. PERSONAL INFORMATION

Birthdate : December 21, 1975
Place of Birth : Cebu City
Nationality : Filipino
Sex : Female
Civil Status : Single

Skills : Basic Computer applications, Fluent in English both oral & written and Excellent Customer Service Skills

D. CHARACTER REFERENCES

- 1) Ms. Kazey Sy
Operations Manager
Convergys Philippines Inc.
Cebu City, Philippines
+639231376763

- 2) Rev. Fr. Rufino Degracia
Professor, Seminario de San Carlos
Spiritual Director, CCTN
Cebu City, Philippines
+639176315246, +639209823393

- 3) Ms. Michelle Hortillo
Supervisor
Vista Health Solutions
Iloilo City, Philippines
+639273036085, +639229014658

- 4) Mr. Christopher Lucino
Freelance Writer
Quezon City, Manila, Philippines
+639063178295

E. TRAININGS/SEMINARS/ ATTENDED:

1. International English Language Testing System General
August 12-15, 2004
CJ Consultancy Training and Review Center
Cebu City, Philippines
2. Pre-membership Seminar
February 19-20, 2000
Cebu City, Philippines
3. Multimedia
September 6, 1996
USC Talamban, Cebu City, Philippines
4. Structured Cabling & Wide Area Networking
September 9, 1996
USC Talamban, Cebu City, Philippines
5. Time Budgeting Seminar
November 20, 1993
USC Main, Cebu City, Philippines