

Facebook: friend (Samelyn Marban)
CSR: voice not referred to anyone in story

@11:15PM
2ND INTERVIEW

1/15/19

* You for Ben

JHON ANN ONTULAN SELIM - single w/o kids
- 27 yo

120C Apt 13 N Escario St Cebu City Cebu (living w/ her friend)
Cell #: 09260845263
Email: jhonannselim@gmail.com

36

800 experience almost 4 years 97-3

PERSONAL DATA

Date of Birth:	M - deceased	June 24, 1991
Age:		27
Date of Birth:	F - 54 yo	Brgy. Canal, Siquijor, Siquijor
Gender:	has 2ND FAMILY	Female
Nationality:	..%	Filipino
Religion:	3 siblings 35 32 25	2 step cbs 22 16 13
		Roman Catholic

CS: 5.5

SE: 20K up basic
25K-30K
A1

DA: ASAP

its okay not given as long as not complicated

EDUCATIONAL ATTAINMENT

Primary: Cang alwang Elementary School
Tongo, Siquijor, Siquijor

Secondary: Asissi High School
Poblacion, Siquijor, Siquijor

Tertiary: Quezon Memorial Institute of Siquijor
Canal, Siquijor, Siquijor (2012)
Bachelor in Elementary Education Graduate ✓
- wants choice
- wants to study Mass Com

? iplay: Fixed weekends
25K sign on

Okay Night shift

WORK EXPERIENCE

2013 - 2014 - worked in NSO (encoder) contractual only

SPI GLOBAL CRM

1 year 3 mos local account

Smart Prepaid Account
Dumaguete City
Customer Service Executive

RFL: transferred to Cebu

Aug 2012 - 2013 Nov

TELEPERFORMANCE INC.

(CSR) 2 yrs

JP Morgan and Chase Account

IT Park, Apas Cebu City
Telephone Banker

RFL: new environment higher paid account (incentives was less)

Nov 2014 - 2016 Dec

CONVERGYS/CONCENTRIX

1 yrs 4 mos CSR
Gmos sales SUP - P22K

Sprint Account (CSR)
Paseo Arsenas Banawa Cebu City
Supervisor for Sales Department

RFL: Saluang, Openen practice v. as complicated account

> Tier 2 Escalatoria

Dec 2016 - 2018 Jan

↳ schedule

REFERENCES

Jobelleh Labiste

Team Leader
Convergys
09177716863

Alladin Grace Catubig

Sales Representative
Convergys
09566025750

Rochelle Gempesao

Sales Representative
Convergys
09393981844