

@myjimo

@12:30 AM

01/21/19

CSR - non voice / voice

FOR 2ND INTERVIEW

1/19/19
DOC'S
INTERVIEW

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Zandrick M. Villaverde

but knows Shirlyn Pangan

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CS : 5.5
SE : 1BK - 20K
DA : ASAP

Career Objective:

A dedicated individual interested in pursuing a technical position that will allow me to fully utilize my skills, enhance and develop my knowledge that will help to achieve the goals of a company.

Personal Background:

Age	: 26 yo - youngest	
Date of Birth	: November 16, 1992	
Place of Birth	: Silay City, Negros Occidental <i>originally</i>	
Name of Father	: Mercury Villaverde	
Name of Mother	: Marcelina Villaverde (Working abroad)	3 siblings around 40 yo
	- single, no dependents	38 yo
		32 yo

Educational Background:

Level: College
 Major/Course: Programming NCIV *2yrs course graduate*
 School/University: Systems Technology Institute College - Bacolod (2011-2013)

Level: Secondary
 School: University of Negros Occidental Recoletos de Talisay (2005-2009)

Level: Elementary
 School: Talisay Elementary School (2000 - 2005)

? iploy: career growth

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Work Experiences:

15, 500 OP
20-2014 AI
Convergys / Concentrix Philippines 4 yrs 8 mos
April 2014 – December 2018 ComCast
Technical Chat/Voice Support Representative RFL: career advancements

7K 1MO
PanAsiatic Solutions Call Center (Negros) 6 months
August 2013-January 2014 RFL: relocated here in Cebu
Customer Service Representative

IEC Computers
November 2012-March 2013
Sales/Technical (OJT)

Skills and Qualifications:

- Speaks good English, good in oral and written communication
- Flexible in schedules, strong analytical skills
- Computer literate Hardware and Software
- Knowledgeable in Microsoft Office
- Basic programming in VB.Net, Java, Javascript, HTML and CSS

References available upon request.