

CSR - voice \* Yes for Ben  
found out from a friend

01/21/19



35  
97.4

# JOHN REY PANUGALING

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**OBJECTIVE** | To obtain a position that will enable me to utilize my organizational skills, educational background, and ability to work well with other people.

## SKILLS & ABILITIES

- ✓ Good English Communication
- ✓ Knowledge in using Word and Excel. Able to quickly learn new software packages
- ✓ Can easily work well with others and adjust working environment
- ✓ Dynamic personality that inspires people wanting to work with me

M: housewife F: senior citizen Hh of 8 siblings

main goal: help family financially

with his in pastures (2 years)

## EXPERIENCE | CUSTOMER SERVICE REPRESENTATIVE

The Results Companies

November 2016 – May 2017

Billing Specialists Comcast

18k AI

12k BP

May 2017 – Present Jan 25, 2019

Technical Support Comcast

Rendering 30 days

2 years 2 mos

BPO?

- happy working w/ BPO

iPlay?

- looking for something new

## EDUCATION | PRIMARY

Bakilid Elementary School

## SECONDARY

Mandaue City Comprehensive National High School

## TERTIARY

First Year undergraduate

Bachelor of Science in Information Technology

Benedicto College

family emergency  
UTI

graveyard → ok

amenable ← ES: 20k AI  
18k BP

## REFERENCES | EDEL DELA CRUZ, TRAINER

The Results Companies

09367852455

SD: after Jan 25

CS: 5.5/10

## SHERYL GOMEZ, SUPERVISOR

The Results Companies

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