

CSR - Voice

Minimum

all espn
DN

11/1/19

Separated

M: Unemployed

F: No Contact

2 sibc - UNEMPLOYED

M: Unemployed

JECIEL SIBUGAL - 22 years old

G-111 Sitio Ibaan Banilad Cebu City

09055211987

jecielsib@gmail.com

- single w/ 2 yk daughters

OBJECTIVE

I am currently looking for a full time position in an environment that offers a greater challenge, increased benefits for my family, and the opportunity to help the company advance efficiently and productively.

PERSONAL

Age : 22yrs old
 Birthdate : November 30, 1996
 Birthplace : Cebu City
 Civil Status : Single
 Gender : Female
 Religion : Catholic

JP: 40
 Acc: 95.1
 CR: 5-5
 SE: 20-21k
 All in
 CR: ASAP

QUALIFICATIONS

A hardworking, responsible and enthusiastic individual; fluent in writing and speaking English. Dedicated and passionate with her work; dependable person with a good sense of humor.

EDUCATIONAL BACKGROUND

COLLEGE

University of Cebu (2013) 1st year 1st semester - BSED
 Sanciango St. Cebu City
 - financial difficulties

SECONDARY

Apas Night High School
 Apas, Lahug, Cebu City
 - no plan to pursue

ELEMENTARY

Tayud Elementary School
 Liloan, Cebu

ABILITIES

- Effective communications skills
- Can work with less supervision
- Computer Literate

WORK EXPERIENCE

Teleperformance - 8 years 2 1 month (6 jobs)
 Customer Service Representative (January 2015-February 2017) - hanny issue (mom got a peeked)
Sykes Asia (AT&T) - 8 months (20-21k All in)
 Customer Service Representative (May 2017-January 2018) - no one will look after the daughter
Convergys (Conitry Link) - 1 year 2 9 months
 Technical Support (currently working) - looking for higher compensation (15-16k All in)
APRIL 2017 - Present (until January 31, 2019)

CHARACTER REFERENCES

- Erika Lausaine Cortaballe
 Customer Service Representative
 09974862627
- Carl Jim Berzo
 Non-Voice Agent
 09773314691