

referred by: Khran Navaja
CSR - Joice (workmate before)

FOR 2ND INTERVIEW

02/05/19

@11:15PM

JENNIFER AMAD

Sitio San Isidro, Inayawan Cebu City
Cebu, Philippines, 6000
09219205338
Jnamad@yahoo.com

- 22 yo
- no dependents
- single / live in partner

My objectives are to obtain employment with a company that offers a positive atmosphere which will inspire me to enhance my skills and build a long-term career with opportunities for career growth.

→ SKILLS

- Communication Skills
- Determination and Persistence
- Decision Making
- Ability to work under pressure
- Time Management

M:] shell vendor 49 yo
F: 40 yo

- 1 older brother
- 2 younger sibs

38
98

CS: 5.5

SE: BP - 15K

A1 - 24-25K
will go lower
21K

→ EDUCATION

◇ ELEMENTARY

INAYAWAN ELEM. SCHOOL
F, Jaca St. Inayawan Cebu City
(032) 416 3489

◇ HIGHSCHOOL

UNIVERSITY OF CEBU - Main Campus
Sanciangko St, Cebu City
(032) 255 7777

DA: ASAP

◇ COLLEGE HRDM

CEBU INSTITUTE OF TECHNOLOGY
UNIVERSITY - 3rd yr only
Natalio B. Bacalso Ave, CC
(032) 2617741

→ WORK EXPERIENCE

- TECH MAHINDRA - JESA ITC 1 yr 4mos

L4, Jesa-ITC, General Maxilon Avenue, 6000 Cebu City, Cebu
(032) 512 6275

Carelina
RFL: Salang

16k A1
Customer Service Representative
OCTOBER 2014 - FEBRUARY 2016

- TELETECH TELSTRA 2 yrs 10mos

eBloc 2 Tower, W Geonzon St, Cebu City, 6000 Cebu
(0977) 023 5452

- CITYJEANS

17k BP
29k A1
Customer Service Representative
MARCH 2016 - JANUARY 2019

RFL: greener pasture

→ REFERENCES

◇ Former Supervisor: Patrick Johanness Casul
(0928) 415 3179

◇ Former Colleague: Rowell Pitogo
(0995) 167 4301

? iplay: good feedback

Doc's Notes

- 4 years BPO experience
- CSR for Careline
- CSR for A UK teko campaign
- Comm skills T/S/O
- Typing Results
 - Speed 38 wpm
 - Accuracy 98%

* For Ben