

CSR - non-voice (voice-ok)

02/18/19

Referred by: Jessamae Sanpada
* Yes for Ben

PERSONAL DATA

Place of Birth:
Date of Birth:
Age:
Status:
Religion:

Joey Osabel
3390 Ruby St. Casals Village
Mabolo Cebu City
Contact # 09429367935
Email: osabeljoey@yahoo.com

30
97
4A try

WORK EXPERIENCE

Sykes Asia Inc.

Position: Customer Service Representative (Chat/voice- Billing/Sales Support)

February 2016 - February 2019 (3 years)

(wipro)
plans to marry girlfriend, has a 3 week old daughter

EDUCATIONAL BACKGROUND

COLLEGE (YR. 2011 - 2014)

Bachelor of Science in Marine Transportation

UC-METC

Alumnos, Mambaling graduate

HIGHSCHOOL (YR. 2007 - 2011)

USPF Mabini Campus

Manalili Cebu City

ELEMENTARY (YR. 2001 - 2007)

Mabolo Elementary School

Mabolo Cebu City

M: } business barbecue
F: } by boarding house
A replace of
pursing career since 3rd of 4 siblings
he gets homesick.

iPloy?

- good benefits
- work environment
- not pressure

has plans to go abroad
but not stop pursuing

SEMINARS AND TRAINING ATTENDED

Core Skills and Product Training - Voice and Chat for US and Canada (Sykes Asia Inc)

Chat Support Training (Sykes Asia Inc)

Feb 2016 - Feb 2019

3 years

30k AI
15k BP

assigned to
Resigned. Robinsons
Galleria. Workplace
is far and difficult
to travel to during

ES : 25k AI
20-25k BP
SD : ASAP

graveyard -> ok

graveyard
Transferred to new
building last April 2018

amenable Cs: 7/10
lowest is 15k