

@ Facebook
CSR - nonvoice / voice

* ok for Ben
FOR 2ND INTERVIEW
@ 2:12 MN

12/19
CS: 5.5 ✓
SE: 20-25K A1

* P= clients
Interview DA: ASAP ✓
For non-voice also
2ND APPLICATION
02/06/18

with live in partner (Wipro)
1 son 7yo (mom takes care)

Von Gerbie Pamaybay

Purok Atis, Canjulao Lapu-Lapu City
Cel No. 09363058443
Email: vonpamaybay@gmail.com

SUMMARY

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success. Proven ability to establish rapport with clients and exceed sales quota. Reliable and driven, with strong time management and prioritization abilities.

Skills:

- Deep Knowledge of a Company's Products or Services. To field dozens of phone calls a day means fielding dozens of topics as well

35
97.9%

Work History:

11K A1

- **CPM-BPO PH Corporation - Sales Rep. / Team Leader** 2yrs 5mos
July 2012 – February 2014 RFL: company closed
Tulips Bldg., A.S Fortuna St. Mandaue City, Cebu

- **Aegis / Teleperformance - Sales Rep. / Customer Service Representative** 1yr 4mos
12K A1 April 2014 – August 2015 Hotels.com
Inez Villa St, Apas, Cebu City, Cebu RFL: no salary rise

18K A

- **Sykes Asia – Technical Support Representative** 7mos
September 2015 – February 2016 Century link
Synergis IT Center, F. Cabahug St, Mabolo, Cebu City, 6000 Cebu RFL: not rate place

20K A1

- **The Results Companies – Customer Support Rep. / Support Specialist / POC** 1yr 6mos
March 2016 – September 2017 Sprint
One World Center Building, Mactan Newtown, Newtown Blvd, Lapu-Lapu, 6015 Lalawigan ng Cebu
RFL: manager issue

16K A1

- **Forward Bpo Inc. – Sales Representative** 1yr
September 2017 – September 2018 sales account
FPN EPIC Centre, A. S. Fortuna St, Mandaue City, 6014 Cebu RFL: Went back to The Results

22K A1

- **The Results Companies – Customer Support Rep. / Support Specialist / POC**
September 2018 – Current vprint
One World Center Building, Mactan Newtown, Newtown Blvd, Lapu-Lapu, 6015 Lalawigan ng Cebu
RFL: account dissolved

Education:

- **Bachelor of Science in Computer Engineering – Undergrad [From: 2006 – 2009]**
University of San Jose – Recoletos 2yrs
Magallanes St, Cebu City
Financial reasons

74 POC
NOT COMPANIED
WANTED
THE NON-VOICE
ACCOUNT

20K