

WORK EXPERIENCES

Company : **Lexmark Research and Development** - 3 year 6 months (TSC)
Position : Software Support Specialist - March 30, 2015 - June 2018 - the account was pulled out
Position : Solutions Support Specialist - June 2018 - October 4, 2018
Address : Lexmark Plaza 1, Panay Rd.
Cebu City, Philippines (28k 411.0)

Company : **Teletech Cebu**
Position : Training Assistant/Classroom Coordinator
Address : Level 1 & 2 Oakridge IT Center
880 A.S Fortuna Street
Mandaue, Cebu City, Philippines
Working Period : September 29, 2014 up to March 2015

Total of 6 years
Accts: HP, Charler, Best buy
- last account was seasonal
(18k 811.0)
- no annual increase

Company : **Teletech Cebu**
Position : CSTMP51.Temp G&A w/ Charter Communication Account
Address : Level 1 & 2 Oakridge IT Center
880 A.S Fortuna Street
Mandaue, Cebu City, Philippines
Working Period : July 16, 2014 up to September 2014

Company : **Teletech Cebu**
Position : Charter Communication Video Repair Customer Service/Technical Support Representative
Address : Level 1 & 2 Oakridge IT Center
880 A.S Fortuna Street
Mandaue, Cebu City, Philippines
Working Period : March 2012 up to July 15, 2014

Company : **Teletech Cebu**
Position : Hewlett-Packard Technical Support Representative
Address : Level 1 & 2 Oakridge IT Center
880 A.S Fortuna Street
Mandaue, Cebu City, Philippines
Working Period : February 09, 2009 up to March 2012