

CSR voice/nonvoice

03/06/19

Referred by: Ann Selim

\* Yes for Ben

# CHICHELA GINN A. VILLACERAN

Upper Inayawan, Cebu City

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client

3/7/19

1 AM

33

97

## OBJECTIVES

14,000

To be able to acquire a job that can fully develop my personality as well as satisfy my career interest.

## SKILLS

- Willing to be trained
- Good in communication skills
- Self-confidence
- Ability to work under pressure
- Computer literate

M: Housewife

eldest of 3 siblings

F: Jeepney driver

1 daughter, 2 y.o.

(HM) mom take care of daughter

& ex-partners family

employ?

- her coworkers are happy

- good feedbacks

- ngt in good

## EDUCATIONAL ATTAINMENT

### TERIARY

School : University of the Cebu Main Campus  
 Address : Colon St., Cebu city  
 Course : Bachelor of Arts Major in English *undergrad*

### SECONDARY

School : Pardo National High School  
 Address : Pardo, Cebu City  
 Year Graduated : 2013-2014

### PRIMARY

School : Inayawan Elementary School  
 Address : F. Jaca St., Inayawan, Cebu City  
 Year Graduated : 2009-2010

amrable ← ES : 21k AI  
18k BP

SD : ASAP

CS : 8/10

grandyard → ok

**JOB EXPERIENCE**

*Sprint*

APRIL 2016-JANUARY 2019

*2 years 9 mos*

CUSTOMER SERVICE REPRESENTATIVE

R. Arcenas Street, Arcenas Estates, Banawa Hills, Cebu City 6000

Contact Number: (6332) 505-1400.

*Convergys / Concentrix*

*Resigned: low increase  
incentives are delayed  
career growth*

*21k A1*

*16k BP*

*\* claim that she does not  
have attendance issues*