

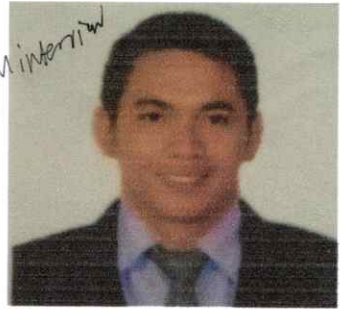
- repaired: Julie indiala
- back office & calls
non voice

* John Paul L. Alico will give update when he is available for DM/DM interview

Wants non voice

schedule: 2nd

JOHN PAUL L. ALICO
Block 2, Lot 33, Villa Feliza Subdivision, Tungkil
Minglanilla Cebu, Philippines
Cellular No. 0967-539-1959
Email Address: jp.lyhcrej@gmail.com



40
98

Experience

Health care insurance > CSR
authorisations

Personal Information

Gender..... Male
Age..... 25
Birthday..... June 12, 1993
Birthplace..... Cebu City
Civil Status..... Married 1 child - 2 yo
Religion..... Christian
Citizenship..... Filipino
Height..... 5ft. 4inches
Weight..... 66kg.
Languages..... English, Tagalog, Cebuano

wife: homebased (non fixed schedule)
CS: 5-5
DA: March 25, 2019
ET: 16k-18k
(B.P)
14K C.P.P

no issues on schedule

Characteristics and Strengths

- Responsible, Reliable and Flexible
- Well-versed in oral and written in English and Filipino
- Good Communication Skills
- Self-motivated, precise and dedicated
- P.C. and Microsoft Office literate

apartment in talibay
has a motorcycle

Educational Background

| | Name and Location of School | School Year |
|---------------------|---|----------------------------|
| College | Cebu Institute of Technology - University N. Bacalso St., Cebu City Bachelor of Arts in Mass Communication <u>- 1st sem engineering - transference</u> | 2010 - present 2014 may |
| Secondary Education | University of Southern Philippines-Foundation Mabini St., Cebu City | 2006 - 2010 |
| Primary Education | University of Southern Philippines-Foundation Mabini St., Cebu City | 2000 - 2006 |

Work Experience(s)

Shopping Center Management Corporation
 Guest Services Assistant
 SM City Cebu, N. Reclamation, Mabolo, Cebu City

March 2015 - March 2016 (1 year)
 wife got pregnant & had compensation. 9K-10K monthly

> qualifications were not met

Teletech, Inc. sales dissolved cse
 Sales/Customer Care Representative
 Ebloc2, Cebu IT Park, Lahug, Cebu City *phones & internet*

March 2016 - December 2016 → (9 months)
 17K-18K (monthly) department closed

Landers Superstore
 Treasury Assistant
 Cardinal Rosales Ave. Cebu City

needed to take care of his child since wife was working

May 2017 - December 2017 (7 months)

cash checks

January 2019 - home based for the present past few months

ESL (casual part) (1 month) Dec 2017 - Feb 2018

Character Reference

Ms. Maria Laarni Reganit
 Guest Services Supervisor
 Shopping Center Management Corporation
 SM City Cebu, N. Reclamation, Mabolo, Cebu City
 0933-532-3723

Teleperformance - February 2018 - present

Mr. Marc Romay
 Team Leader
 Teletech, Inc.
 Ebloc2, Cebu IT Park, Lahug, Cebu City
 0915-961-9240

** Bluebird (role) (1 year) still active
 14K (pp)
 14K (Call-in)*

Mariefia Sacedon
 Treasury Supervisor
 Landers Superstore
 Cardinal Rosales Ave. Cebu City
 0995-482-6717