

REF: Roxana noquera
CSR - voice, any
9-10 pm nightshift

W: 6 PM
OMS

3/20/19

"Jouna"

Aljon L. Gonzaga

MPH Village, Looc, Danao City / 1 & 1/2 hour
09064104865 / 0922 477 7399
realjouna24@gmail.com

CEBU

F - jobless / age
m - deceased

4 S - youngest
all siblings are married

35
97

CS - 5-5
ES - 20-25k (all in)
DA - ASAP

PERSONAL INFO:

Age: 27 / w/out dependent
Birthdate: July 24, 1991
Birthplace: San Francisco, Cebu
Religion: Roman Catholic
Height: 5'5
Weight: 80 klg

EDUCATIONAL BACKGROUND: 1 year

College:

Bachelor of Science in Hotel and Restaurant Management (2012 2nd semester) ✓
University of Cebu Main Campus
155A Sanciangko St., Cebu City 6000

* financial issues
* tried to be a working student but didn't work but
* travel time

Bachelor of Science in Hospitality Management (2010 1st semester)
Cebu Technological University
Sabang, Danao City 6004

Secondary:

Compostela Science and Technology High School (2004-2008)
Cogon, Compostela, Cebu

Strengths

* long BPO history * career growth
* no problem w/ attendance
* work ethic
* team player

Elementary:

Danao City Central School (1999-2004) Danao City, Cebu

1P10y

- w/ coworkers 13 months
- fixed rest day
- good feedbacks

WORK EXPERIENCE: 3 years & 5 months

Customer Service Representative (August 2018- February 2019) - 6 months * floating status
Wipro Bpo Philippines - Best buy
G/F, IT Tower 1, Cebu Business Park, Cebu City, Cebu

19-20k (all in)

Customer & Sales Representative (August 2017- February 2018) almost 6 months as:HP
Teletech
A.S. Fortuna St., Mandaue City, Cebu

RFL - throat issues
- rest in carmotel 18k (all in)

Customer Service Representative (February 2015- August 2017)
Sykes Asia Inc.
Panagdait , Mabolo, Cebu City

2 years At + KFL - acct not stable

17k (all in)

Jollibee North Reclamation Area (April 2012- April 2014),
Subangdaku, Mandaue City, Cebu

*2 years, full time
open contract*

Jollibee Danao (October 2011- March 2012) ,
Danao City, Cebu

contractual

CHARACTER REFERNCES:

Raye Christopher Taton
Product Trainer
Teletech
09559644960

Christine Rosario Bejec
Team Leader
Sykes Asia Inc
09153507404

Casey Petalcorin
Team Leader
Wipro Bpo
09423192142