

July 6, 2016

**CERTIFICATION**

**TO WHOM IT MAY CONCERN:**

This is to certify that **Mr. Michael Moncada** has been employed with **Convergys Philippines Inc.** (formerly Stream International Global Services Philippines, Inc) as a **Sr Technical Support Associate**.

Mr. Moncada stayed with the company from September 25, 2013 to December 21, 2015 .

This certification is issued upon the request of Mr. **Moncada** for employment purposes. This further certifies that Mr. **Moncada** is cleared from PH i1 Cebu accountabilities with the company.

**Convergys Philippines Inc.**



**Ethel Q. Jo**

**Manager, Human Resources-Philippines**

**Moncada, Michael**  
COE – Inactive  
7/6/2016