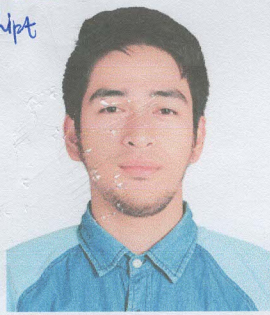


Fb- Neil gorgonia (referencd)
non-voice
night-shift

10:45 PM
OM

9/26/11

PIP



"MICHAEL DELOS REYES MONCADA"

27 yo

Mobile: 0907 011 9897 ✓

1 dependent
3yo

E-mail address: ktalyo@gmail.com

49

Address: Canyon Rd. Ext. Eliza Valley Lahug, Cebu City

↳ in-laws

95

POSITION DESIRED: Chat support / back office support ✓

Mindanao F - ~~initial~~ freelance consultant

OBJECTIVE/S:

m - deceased
SS - 4th

Seeking a position in an office environment, where there is a need for a variety of office management tasks including – computer knowledge, data analysis, reporting and recommendation abilities, word processing, dealing with telephone and email queries.

* Dubai - 2 years

CS - 5.5
ES - 19-20 k all in
DA - negotiable
ASAP

WORK EXPERIENCE: 2 years & 6 months

- **TSR/Command Center Analyst – Intuit Payroll, Convergys Philippines Inc.**
Asiatown IT Park, Lahug, Cebu City, Cebu
September 25, 2013 – December 21, 2015
- **Customer Service Representative – Orbitz Travel Aegis Peoplesupport Inc.**
Asiatown IT Park, Lahug, Cebu City, Cebu
June 2013 – August 2013
- **Service Crew**
McDonald's Shoppers
Gov. Lim Avenue, Zamboanga City
May 2012- February 2013
- **PCOS Technician - May 2010 Elections**

* passion for non voice
2 years & 9 months

25k (all in)

RFL - needed more funds (son got operation)
decided to go abroad
- last operation is this month

3 months

RFL - didn't meet the matrix 16k (all in)
during probation

IPLOY

- desire to work in a non voice
- saw the ad

* always does is best
* meet deadlines
* attendance

EDUCATIONAL BACKGROUND:

Secondary: Jimenez Bethel Institute,
Naga, Jimenez, Misamis Occidental
2004 – 2008 ✓

* financial issues
* brother has to process documents in Australia
2 years?

SKILLS:

- Good problem solving and decision making skills – able to work under pressure
- Tech savvy
- Flexible when it comes to shifting schedules
- Possess good communication skills
- Good interpersonal character