

CSR - Open  
Walk-in

@10 PM  
OM

4/24/19

Client @ 11:30 PM  
4/25/19

# RESUME

5 siblings: ELDEST  
1st - BPO Agent  
2nd - ICM (Head)  
4th - 10 month old baby

**Stephen Camposo Cabasa** - 27 years old  
Contact #: 0910-923-6537  
E-mail Address: mrstephencabasa@gmail.com  
Mailing Address: Nangka Purok Uno Consolacion Cebu  
- w/ 10 month old baby

**POSITION DESIRED:** Customer Service Representative

JP: 59

**CAREER OBJECTIVE:**

Acc: 97

To be able to help promote the company into becoming the primary contact center in the Philippines.

CS: 5.5

**PERSONAL PROFILE:**

Birth Date: 29 April 1991  
Birth Place: Mandaue City  
Civil Status: Single  
Gender: Male  
Height: 5'2"  
Weight: 63kgs.

partner: ~~has~~ unemployed

SB: 15-16 above

OK: Immediate

**EDUCATIONAL ATTAINMENT:**

EDUCATIONAL INSTITUTION:	LEVEL:	YEAR GRADUATED:
• AMA Computer Learning Center	Tertiary	Undergraduate
• Jagobiao National High School	Secondary	2007
• Labogon Elementary School	Primary	2003

(need analysis)  
- financial problem

**WORK EXPERIENCES:**

COMPANY / OFFICE NAME:

DESIGNATION:

- Wipro {6 months (salary disputes) every pay
  - Conduent {3 months (health issue) T/O
  - ePerformax BPO Company 10 months (not hitting the targets)
  - The Results Company (4-5 months)
- Customer Service Rep. JULY 2018 - DEC 2018  
Chat Support Rep. FEB 2017 - MAY 2017  
Customer Service Rep. MARCH 2015 - JAN 2016  
Customer Service Rep. Sept 2014 - Jan 2015
- location problem (don't want to be late)  
Sprint (14-16th Av. In.)

-home base.

**QUALIFICATIONS / SPECIAL SKILLS SUMMARY:**

- Well-versed in Cebuano, Tagalog, and English both oral and written communication;
- Knowledgeable in Microsoft applications;
- Versatile in various working situations or circumstances;
- Tactful and diplomatic in dealing with professional and non-professional individuals;
- Team player and tolerant in the midst of work pressure;
- Hard working at all times and possesses desirable moral values;
- Open-minded and respectful toward individual differences in terms of talents, skills, opinions or ideas, and culture;
- Have a number of experiences in handling different kinds of customers during my previous works.

**CHARACTER REFERENCES:**

- | <u>NAME:</u>                                      | <u>OCCUPATION:</u>      | <u>COMPANY NAME:</u>         |
|---|-------------------------|------------------------------|
| • Mr. Ronie Negro<br>➤ CONTACT #: 09225533603     | Visayas Area Supervisor | Multimedia Exponents         |
| • Ptr. George Pajaro<br>➤ CONTACT #: 09436498862  | Senior Pastor           | Consolacion Church of Christ |
| • Ptr. Edwin Bantiles<br>➤ CONTACT #: 09169865188 | Senior Pastor           | Lutac Church of Christ       |

**PERSONS TO BE CONTACTED IN CASE OF EMERGENCY:**

- | <u>NAME:</u>       | <u>RELATION:</u> | <u>CONTACT #:</u> |
|--------------------|------------------|-------------------|
| • James Cabasa     | Brother          | 0975-388-6482     |
| • Mary Ann Camposo | Mother           | 0943-517-2995     |
| • Nanielyn Marbas  | Partner          | 0909-273-1801     |