



July 26, 2019

CERTIFICATE OF CLEARANCE

This is to certify that **Ms. Sweet Pugales Abatayo** was employed by Concentrix CVG Philippines, Inc., an affiliate of Convergys Corporation (now a part of Concentrix group) the global leader in outsourced customer care.

The last position held was **Customer Support Associate I**. She was with the company from **February 24, 2015** and was separated **December 22, 2018**.

Ms. Abatayo is all cleared of all accountabilities from the Company.

Sylveth Gines Castaños
Human Resources Business Partner

¹ *Note: Any difference between the employer's name stated above and other employment documents of the employee which bears the name of Concentrix, such as his/her company ID, is due to the transition of Convergys companies into the Concentrix group. This is a computer generated document. No signature required.*