Shelly C. Requiron Block 1 Lot 14 P2A Villa Trinitas Subd.. Bugo, Cagayan de Oro City 9000 09399768867 ellereg0723@gmail.com

### **PROFESSIONAL EXPERIENCE**

**Technical Support Specialist** 

Sept. 2017 - Mar 2019

Sykes Asia Phils.

Customer Service / Subject Matter Expert

Oct 2015 - Mar 2017

Xerox Phils. Inc.

**Technical Support Representative** 

Mar 2015 - October 2015

Teleperformance Phils. Inc

**Technical Support Representative** 

Oct 2013 - Dec 2014

Convergys Phils. Inc

Agent

August 2009 - Oct. 2013

Exxpert Communications Inc.

Sales Agent

### **VOLUNTEER WORK**

**Missionary Service** 

July2002 - July2004

The Church of Jesus Christ of Latter-day Saints Assigned in the provinces of Batangas, Laguna, Quezon, and Marinduque

### **EDUCATION**

University of San Carlos – Associate in Computer Technology

2008 - 2010

Mindanao Polytechnic State College - Bachelor of Science in Electrical Engineering

2005 - 2007

Sacred Heart Academy Bugo, Cagayan de Oro City

# **OTHER WORKSHOP & TRAININGS**

# **Programming and Logic Control Training**

MacBay Institute
It teaches how to operate and maintain HMI's
How to program a machine in order to connect them to the HMI

#### Career Workshop

Employment Resource Center, Cebu City

#### **Character Reference**

Ryan Escarpe – Supervisor (Xerox Phils. Inc.) Contact #: 09277190185

Neil Orven Tan – Educational and Development of Verizon Phils. Contact #: 09988427195