

Juwy Ann Cabansay

Lower South Tina-an, Balili St., Naga, Cebu

09260017368

Summary:

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success. Reliable and driven with strong time management skills.

Education:

Professional Academy Of The Philippines

2nd year College, Bachelor of Science in Information Technology

Deferred June 2013

Employment History:

Sykes Asia Inc.

Customer Service Representative

March 2015- December 2018

Responsibilities:

Provide effective and timely resolutions of customer inquiries.

Responded to customer inquiries requests; resolved issues efficiently and professionally.

Completed ongoing training to stay of abreast product, service and policy changes.

Professional Skills

Clear Communication Skills
Effective Listening
Willingness to improve
Multitask
People Oriented
Time Management

Languages:

English: Conversational

Personal Information:

Date of Birth: July 6, 1994
Email: juwyann16@gmail.com

References:

Christlie James Divino

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Team Leader
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