

# **FAUSTIEN FAEZ A. RUGAY**

Omega St., Apas, Cebu City 6000

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09494489706

## **OBJECTIVES**

Seeking for an opportunity to learn more and improve professionally.

## **EDUCATIONAL ATTAINMENT**

### **College**

2010-2014

BSBA-En. Marketing (College Graduate)

MSU-IIT, Iligan City, Philippines

### **High School**

2006-2010

Catholic Women's League School

Sabayle, Iligan City

### **Elementary**

2000-2006

Soong, Elementary School

Soong, Mactan, Lapu-Lapu City

## **TRAINING EXPERIENCE**

AGM Global and Student Consultancy

OJT March – May 2016

Community Based Disaster Risk Reduction Management Workshop

March 20-24, 2017

Seminar-Workshop on Journalism, Effective Writing, & Publishing  
March 17-18, 2017

## WORK EXPERIENCE

May 2014 – April 2015 (1 yr.) 12.6k basic  
ePerformax Contact Centers Cebu Philippines 5k allowance  
Customer Service Liaison ~~online~~ DH Gate RFL: looking for better opportunity

July 2015 – July 2016 (11 ms.)  
SYKES Asia Cebu City, Philippines RFL: went back home to Iligan City  
Health Insurance Verifier 16k basic  
20k All in

September 2016 – March 2017  
LGU Iligan City  
English News Writer

February 2018 – July 2018  
ConnectSend  
8flr/FLB Building, Ayala Cebu City  
Sales Representative

August 2018 – January 2019  
Cognizant  
Cebu IT Park Skyrise 4  
Process Executive

## **CHARACTER REFERENCE**

Jose C. Pantoja  
City Information Officer  
LGU – Iligan City  
09369533545

Paul Vincent C. Espinas  
Team Leader  
SYKES Asia Inc.  
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Richelle Ann H. Aguilar  
Account Supervisor  
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09066748876

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