



LOBIANO, RODNEY A.

Katipunan St., Mohon II, Tisa, Cebu City

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OBJECTIVES

To challenge myself as a call center agent and utilize my professional skills, experience, and customer service skills in a professional environment

PERSONAL DATA

Birth Date:	October 2, 1994
Birth Place:	Mohon II, Tisa, Cebu City
Age:	24
Gender:	Male
Civil Status:	Single

ABILITIES

- Exceptional communication and call handling skills.
- Excellent communication skills.
- Flexible to changes and has a sense of urgency.
- Listening skills.
- Time management skills.
- Ability to handle stress effectively and can work under pressure.
- Ability to deliver excellent customer service experience.
- Can work well with the team.
- Organizational skills and ability to multi-task.
- Ability to utilize PC keyboard efficiently and accurately.
- Working knowledge of personal computers and ability to navigate through software application.
- Ability to use several computer programs at once, while dealing with customers on the phone.

WORK EXPERIENCE

Freemont Foods Corporation
Gorordo Avenue,
Cebu City,
6000
Cashier Crew

(Jollibee)
Cems - KFL: EOC

Worthy Foods Corporation
Colon Street, corner R. Gullas Street, Cebu City, 6000 Cebu
Aril 2014 - October 2014
Service Crew

(Jollibee)

Asiapro multi-purpose cooperative
18 General Maxilom Ave, Cebu City, 6000 Cebu
October 2014 - May 2016

RFU: fire incident in comp.
8:1k-9k

Vcustomer Philippines, (CEBU) INC.
7th flr. EBLOC 3
Geonzon St., IT Park Lahug
Cebu, City 6000
July 2016 - Present

Educational Attainment

College:

University of Cebu

Bachelor of Science in Business Administration (Marketing Management)

Under graduate 1st yr. 1sem.

S.Y. 2017

was working in Jollibee → financial
no plans on pursuing

High School:

Tisa Integrated School

SY: 2007-2012

REFERENCES

Randel Luague
CSR
Tech Mahindra Cebu
09232428410

Jien Margem Jerusalem
CSR
Iploy Incorporated
09357819519