### SAMUEL HARVEY M. LIM

Phase 1A, Block 2, Lot 10 Camella Homes, Lawaan, Talisay City, Cebu samharveylim@gmail.com

Contact nos.: 09322625497/272-3428



#### **OBJECTIVE:**

To seek employment in a company that will help me learn new skills and help me grow professionally.

#### SKILLS:

Can work well with others.

Possesses interpersonal skills.

Can speak English and Filipino.

Willing to be trained and to learn.

Computer literate (MS Word, Excel, Powerpoint).

#### **Educational Background:**

Tertiary: University of Cebu - Main

Sanciangko Street, Cebu City Bachelor of Science in Hotel and Restaurant Management  $3^{\rm rd}$  Year - College Level

Secondary: University of San Jose - Recoletos

Basak Pardo, Cebu City (20006 – 2010)

Primary: Cebu Institute of Technology

N. Bacalso Avenue, Cebu City (2000 – 2006)

#### Affiliations:

#### **Volunteer Peer Facilitator**

College Guidance Office University of Cebu – Main

#### Personal Data:

Age:

26 Years Old

Date of Birth:

May 13, 1993

Place of Birth:

Cebu City

Nationality:

Filipino

Gender:

Male

Marital Status:

Single

Father: Samuel T. Lim

Mother:Melpa M. Lim

#### Seminars Attended:

### Values Enhancement Seminar

August 15, 2014

University of Cebu (AVR Kalubihan)

### **Essence of Brotherhood & Camaraderie**

February 22, 2012

University of Cebu (College Guidance Center)

# Basic Counselling Technique – Person Centered Approach

March 24, 2012

University of Cebu (College Guidance Center)

#### Work Experience:

# **Customer Support/Technical Support Representative**

Sykes Asia, Inc. Cebu

SykesBldg, F. Cabahug St, Cebu City, 6000

November 2015- April 2017

### **Customer Support Trainee/Representative** ePERFORMAX Contact Centers Corporation

G/F JY Square Mall, Salinas Drive, Lahug, Cebu City 6000

October 2018 - March 2019

# **Character Reference:**

### Ms. Apple Joy Figueroa

Team Coach
ePERFORMAX Contact Centers Corporation
Contact #: 09499940039

# Mr. Syd Jay Suaring

Team Lead ePERFORMAX Contact Centers Corporation Contact #: 09453746810

# Ms. Evelyn T. Gimarino

Guidance Counselor University of Cebu – Main Contact #: 09432702565