

10/11/19

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JOHN CARLO A. MIQUILA

Customer Care Representative

PROFILE

After I graduated in college, I applied in a BPO company and worked as a Customer Care Representative in a healthcare account for 3 years. We assist our members in checking their plan benefits, looking for providers, processing medical claims, help them with their online portal issues and other medical inquiries.

CONTACT

PHONE:
+639493481693

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johncarlomiquila1995@gmail.com

HOBBIES

reading
surfing
playing scrabble

EDUCATION

Bachelor of Science in Information System (BSIS)
2012 - 2016
Asian College of Technology (ACT) *graduate*

WORK EXPERIENCE

Teleperformance
Healthcare Account
2016 - 2019

Visayas Goodwill Credit Corporation
OJT - Loan Staff
2015-2016

Fastway Finance & Credit Corporation
OJT - Loan Staff
2014-2015

SKILLS

Has a good communication, leadership, and social skills
Ability to work under pressure
Quick learner
Self-motivation