

INTERVIEW ASSESSMENT FORM

DATE: 11/18/19

APPLICANT'S COMPLETE NAME: Chloe Janice Yanoc Altonaga NICKNAME: Chloe

POSITION APPLIED: CSR MARITAL STATUS: Single, no kids AGE: 25

WALK-IN FACEBOOK JOBSTREET MYNIMO REFERRAL, pls. specify: _____ OTHERS: _____

repeatedly F: no comm. M: 14W S: 6, fifth 1st & 2nd: CSR 3rd: Supervisor 4th 8th - college

Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

TYPING TEST: WPM 34 ACCURACY 98 PASS FAIL Expected Salary 18-20k all in Availability ASAP

A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
CONDUENT (CSA)	Jan. 10, 2019 - Oct. 1, 2019 (almost 9mo.)	Verizon	19k	important family matter
Peak Outsourcing (chat support)	June 10, 2017 - Dec. 5, 2018 (1 yr. 6ms.)	Engage	16k	transferred in cebu
SPI CRM (caller validation Assistant)	May 5, 2016 - May 5, 2017 (1 yr.)	PLDT	14k	contract ended / account closed

HR Interview

Interviewer: Jayra Date Interviewed: 11/18/19

Remarks: Great comm. skills. Stopped studying to support siblings in college. no attendance issue.

Result Passed @ 11:30 PM for OM Failed

QM/OD Interview

Interviewer: Doc

Remarks: - More than 3 years Non-Voice ~~exp~~ experience - Partial voice only
- 5.5/10 comm skills KIP

Result Passed Failed

Confirmed client 12/13/19 @ 9:30 PM

Client Interview

Interviewer: Ben

Remarks: Part voice role - Monday

Result Passed Failed