



**Marie Primadel F. Ysulat**  
Lower Tugbongan  
Consolacion, Cebu  
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**Career Objectives:**

To obtain a position where I can maximize my skills, quality assurance, program development and a successful track in the company.

**Personal Data:**

Birth Date: August 30, 1989  
Birth Place: Cebu City  
Age: 30  
Height: 5'1  
Weight: 50 kls  
Religion: Catholic  
Civil Status: Single

**Summary of Qualifications:**

Major strengths include strong leadership, excellent communication skills, competent, strong team player, compliant and responsible. A clear vision to accomplish the company goals.  
Computer literate.

**Work Experience:**

Optum Global Services  
IT Park Apas Cebu City  
December 13, 2017- October 30, 2019

Teletech  
IT Park Apas, Cebu City  
Billing Consultant  
April 7, 2014- September 30, 2017

Aegis People Support  
IT Park Apas, Cebu City  
Customer Service Representative  
April 08, 2012- April 2014

Sykes Asia  
Panagdait Mabolo Cebu City  
Technical Support Representative  
October 10, 2011- March 05, 2012

Shakey's Pizza Restaurant  
IT Park, Apas Cebu City  
Food Server  
March 06, 2011- September 06, 2011

TYK/MYY Franchise Group Jollibee Metro Colon  
Colon St., Cebu City  
Counter Service Crew/ Crew Trainer  
August 15, 2010- February 15, 2011

**Educational Attainment:**

University of San Jose- Recoletos  
Bachelor of Science in Commerce major in Management  
2006- 2009

Camp Lapu- Lapu National High School  
High School Graduate  
2004- 2006

Anini- y Central School  
Poblacion Anini- y, Antique  
1999- 2002

**Trainings and Seminars Attended:**

- Symposium: Focusing Integrated Marketing Efforts Through Dynamic Entrepreneurship
- Business Seminar
- 100 hrs. Call Center Training at Celi Bigfoot

**Character References:**

Ms. Rhymae Tumarong  
Customer Service Representative  
09771160417

Mr. Clint Behante  
Customer Service Representative  
09212761423

Mr. Carl Barbac  
Supervisor  
09494455339