



John Alexander Timothy L. Espiritu

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OBJECTIVE

I am seeking employment with a company where I can use my talents and skills to grow and expand the company

SKILLS

- Multitasking
- Typing skills (43 words/min)
- Computer literate

EDUCATION

Tertiary

University of SanJose-Recoletos

College of Commerce

Magallanes st. ,Cebu city

June 2010 - 2012

Bachelor of Science in Hospitality Management

Secondary

University of SanJose-Recoletos

Basak Pardo Cebu City

June2007-March2010

Primary

Saint Mary's Academy

T abella St. SanNicolas Cebu City

June 2001 - March 2007

Job Experience

Sunburst Fried Chicken: November , 22 , 2013 – May 26 2014

Job Description: Take orders and serve food

Pizza Hut : 28, June, 2014 - November 30 2015

Job Description:

front of house: Take orders and serve food , Bus tables.

Back of house: Pizza maker, Cook, Food dispatcher, Dishwasher

Teleperformance : March, 15, 2016 – January 2020 - present (creating resignation)

Job Description:

Telsta: Internet service (3 years and 2 months)

Level 1 TSR : To assist and Troubleshoot basic internet problem (inbound)

Level 2 TSR: To assist and fix complicated internet problem . Follow up unfix tickets.

Reprogrammed internet codes and dispatched Technician. (inbound and outbound)

BOH Assurance care team : To provide peace of mind to every customer who are affected by outages. Such as interim phone and Mobile data .

Ring Amazon : Security system and doorbell cameras (7 months)

Level1 TSR: To assist and troubleshoot customer whose camera not functioning well. (inbound)

PERSONAL DATA

Age: 25 years Old
Birthday : July 6, 1994
Birthplace: Cebu, Cebu City
Citizenship: Filipino
Civil Status: Single
Sex: Male
Height : 5'7" feet
Weight : 162 lbs.
Religion : Roman Catholic
Language: Cebuano, Tagalog, English

Character Reference

Julie Mae padilla
Colleague
09451532091

Adrian Infante
Pizza hut Manager
09233952086

Evelyn Laban
Telstra L2 Supervisor
09291257171

Arlene Ciabo
Telstra L1 Supervisor
09778401312

Wednesday Go
Teleperformance Supervisor
09177737030