

DOEM JOHN R. ERENO**Address:** Ibabao-Estancia, Mandaue City, Cebu, Philippines**Mobile:** 09177771178**Email:** johnrizada@gmail.com**JOB OBJECTIVE**

To work in a growth-oriented, technology-based, demanding strong organizational and interpersonal skills that expands my knowledge and provides me the opportunity to utilize my skills & abilities to its fullest potential.

PERSONAL PROFILE

Age : 30 years old
Civil Status : Married
Gender : Male
Birthdate : August 31, 1989
Religion : Roman Catholic
Height : 5' 4"
Weight : 175 kg

EDUCATIONAL BACKGROUND

COLLEGE : Bachelor of Science in Nursing
Cebu Institute of Technology – University
N. Bacalso Avenue, Cebu City
March 30, 2010

SECONDARY : Don Bosco Technology Center
Punta Princesa, Cebu City
April 2006

ELEMENTARY : Don Bosco Technology Center
Punta Princesa, Cebu City
March 2002

SKILLS

- Computer literate
- Well established interpersonal relationship skills
- Typing speed of 55-65 WPM with 96%-98% typing accuracy
- Good English communication skills both written and oral

RELATED TRAINING AND SEMINARS

- **Job Orientation and Social Graces Seminar**
Cebu Institute of Technology – University
Dr. Alexander Delantar
September 13, 2008
- **Career Planning and Personality Development**
Cebu Institute of Technology – University
Engr. Bernard Nicolas Escario Villamor
March 08, 2010
- **Medical Transcription Training Program**
SPi Healthcare – Cebu
Ven June Sadana
February 07, 2011 – March 14, 2011
- **E.P.I.C. Leadership Training Program : Train The Trainer (T3)**
Fusion BPO Services Phil. Inc.
Ms. Jacqueline Louise Tanyu
February 28, 2017
- **E.P.I.C. Leadership Training Program : Basics of Management**
Fusion BPO Services Phil. Inc.
Ms. Jacqueline Louise Tanyu
March 17, 2017
- **E.P.I.C. Leadership Training Program : Performance Management**
Fusion BPO Services Phil. Inc.
Ms. Jacqueline Louise Tanyu
April 19, 2017
- **E.P.I.C. Leadership Training Program : Judging Time to Manage It**
Fusion BPO Services Phil. Inc.
Ms. Jacqueline Louise Tanyu
- **Global Operations Talk For Leaders Program**
Fusion BPO Services Phil. Inc.
Ms. Barbara Alovera
February 15, 2019

WORK EXPERIENCES

- **SPI Technologies Inc.** *acquired by Acusis (10K)*
Medical Transcriptionist
February 07, 2011 – November 02, 2011
SPI Technologies Inc. was sold out to Acusis on November 03, 2011.
- **Acusis Higher Standards** *(10K) - Management was handled by Indians*
Medical Transcriptionist
November 2011 – October 2012
- **Supportsave Solutions Inc.** *acquired by fusion (15K)*
Customer Service Representative
July 01, 2013 – January 14, 2015
- **Fusion BPO Services Phil. Inc.**
Team Leader *30K*
January 15, 2015 – November 15, 2019

Support Solutions Inc. was acquired by Fusion BPO Services Phil. Inc. on April 2018

CHARACTER REFERENCES

Ruth Jayme

Account Supervisor
Fusion BPO Services Phil. Inc.
09452399106

Jomarie Cotiangco

Senior Team Lead
Fusion BPO Services Phil. Inc.
09175881881

Ritchiel Zamora

Senior Team Lead
Fusion BPO Services Phil. Inc.
09163579419