

Tan Robert Nicholas T. Lao Guico

Gawad Kalinga Sugbo Village, Tunghaan, Minglanilla, Cebu City partur robertnicholaslaoguico@yahoo.com ngyhbur w/ parents and youngest Mobile # 09662803350

# **Professional Experience**

October 2017 - November 2019

**Eperformax Contact Center** 

Customer Service Representative+

September 2015 - September 2017

Alorica Cebu **Technical Support** 

May 2012 - August 2015

Aegis People Support Sales Representative

### Education

2010 - 2012

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System Technology Institute, lahun

Bachelor of Science in Information Technology

2009 - 2010

Cebu Doctor's University

Bachelor of Science in Physical Therapy

2008 - 2009

Cebu International Distance Education College

(High School Graduate)

2005 - 2008

Sacred Heart School - Jesuit

#### **Personal Data**

Birth Date:

November 1, 1992

Nationality:

Filipino

Civil Status:

Single

Religion:

Roman Catholic

Weight:

160 lbs.

Height:

5'11"

Language spoken:

English, Filipino

## **Skills**

- Fluent in English, oral and written.
- · Maintains a good working and clean environment.
- Can provide excellent customer service.
- · Friendly, pleasing personality.
- · Always have a positive attitude.
- · Knows how to drive vehicles.
- · Can work well under pressure and with minimum supervision.
- Excellent team player.
- Detail-oriented
- · Highly Motivated

#### References

Ms. Beige Mangubat Secretary/SM Department Store SM City Cebu Cell no. 09339395742

Mr. Lee Martin Pormento CSR, Optum Cell no. 09771545532

Ms. Nhennia Lou Mangubat TSR, Alorica Cebu Cell no. 09227767013