

referred by: Mr. Jesse Gumabon  
0928 96 96 35  
Emp #: 1006

# Rebekah Joyce Ecang

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**Mobile:** +63 943 136 9491  
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## OBJECTIVE

Able to adapt new environment and address customer and company task with professionalism and accuracy and as well can do multi task. And willing to undergo training to enhance customer service skills and can have a flexible schedule.

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## PERSONAL DATA

Date of Birth : April 29, 1994  
Age : 25 years old  
Gender : Female  
Nationality : Filipino

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## ACADEMIC BACKGROUND

Tertiary : University of St. La Salle – Bacolod  
Bachelor of Arts in Inter-Disciplinary Studies  
2011-2018  
Secondary : Doña Montserrat Lopez Memorial High School  
2010-2011  
Chief Girl Scout Awardee  
Elementary : Silay South Elementary School  
2006-2007  
Drum and Lyre Loyalty Awardee

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## QUALIFICATIONS

- Build and maintained effective relationship with peers and upper management.
- Take initiative to find extra tasks when scheduled duties need to be completed.
- Professionally responded to customer inquiries and complaints
- Hardworking and passionate
- Able to communicate

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## SEMINAR and WORKSHOP

- Educational Tour, Cebu March 9-12, 2014
- Seniors Exit Seminar Feb. 1, 2018  
(Title: "Power Dressing and Netiquette")

## WORK EXPERIENCE

- **SK Federation President**  
Silay City, Negros Occidental  
Oct. 2010 - Oct. 2013
- **On – the – Job Training**  
Telstra  
Technical Support Representative  
Teletech – Bacolod  
Jan. 2018 – Feb. 2018
- **Technical Support Representative**  
Telstra  
Teletech – Bacolod  
Bacolod City  
March 2015 – April 2018 (3 years)
- **Encoder/ Invoicer**  
LEP Trading/CHRIST Distribution Company Inc.  
Mabolo, Cebu Citu  
Feb. 2019 – August 31, 2019 (9 months)
- **Customer Service Representative**  
E.ON  
First Source Limited  
Skyrise 1, IT Park Lahug, Cebu City  
Sept. 2, 2019 – ~~June 6, 2020~~ <sup>Jan.</sup> 6, 2020 (4 months)

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## CHARACTER REFERENCE:

### Mr. Eric Zandueta Elumba

EON Supervisor  
First Source Limited, Skyrise 1, IT Park  
+63 928 625 7811

### Mr. Miko Catral

EON Supervisor  
First Source Limited, Skyrise 1, IT Park  
+63 9173110791

### Mrs. Precy Lyn Pil

EON Supervisor  
First Source Limited, Skyrise 1, IT Park  
+63 9192929308

### Mr. Jericho Pableo

Purchaser/ Head Telemarketer  
CHRIST Distribution Company Inc./ LEP Trading Corp.  
+63 922 285 5419