

INTERVIEW ASSESSMENT FORM

DATE: 01/09/20

Do you have any travel plans? Yes No
Yes, Where? _____ When? _____ Purpose _____

Do you have pending cases? Yes No
Yes, What kind of case? _____

APPLICANT'S COMPLETE NAME: MICHELLE SABALLE ALIMA NICKNAME: MICH

POSITION APPLIED: CSR MARITAL STATUS: Single w/ 1 kid AGE: 22

WALK-IN FACEBOOK JOBSTREET MYNIMO REFERRAL, pls. specify: _____ OTHERS: _____
- 4 months

Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

WRITING TEST: WPM 35 ACCURACY 98 PASS FAIL Expected Salary 20k Availability ASAP

A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

Got promoted as floor support
C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
CONDUENT	NOV. 2018 - MAY. 2019 (6 months)	DowSign	21k	The company doesn't offer a career growth
SUPPORTSOLVE SOLUTIONS	NOV. 2015 - DEC. 2017 (2 years)	Verizon	25k	Salary Disputer on every payrol.

HR Interview

Interviewer: RUBEN Date Interviewed: 01/09/20

Remarks:
- Almost 3 years BPO experience
- Good comms.
- claims no attendance & Health issues

Result Passed (11 PM) OM interview Failed

OM/OD Interview

Interviewer: Doc Date Interviewed: 01/10/20

Remarks:
- more than 2 years in the BPO industry
- telco and dowsign campaign
- voice roles

- ↳ promoted to floor support
- JSR for SupportSolve (Docusign) - voice role with upselling (2 years)
 - ↳ contractual & pay disputes
- Conduent (6 months) for Verizon as a CSR voice
 - ↳ no career growth
- worked as a free-lance webdevelopment (almost 7 months)
- Good comm skills
 - ↳ looking for a promotion